

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 435119	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/20/2016
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NAME OF PROVIDER OR SUPPLIER WILMOT CARE CENTER INC	STREET ADDRESS, CITY, STATE, ZIP CODE 501 4TH ST WILMOT, SD 57279
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F 000	<p><i>*Addendums noted with an asterisk INITIAL COMMENTS per 5/16/16 per telephone with facility administrator. MR. SPIDOFFEL</i></p> <p>Surveyor: 22452 A complaint health survey for compliance with 42 CFR Part 483, Subpart B, requirements for long term care facilities, was conducted from 4/19/16 through 4/20/16. Areas surveyed included residents' care issues and infection control. Wilmot Care Center Inc was found not in compliance with the following requirement: F441.</p>	F 000	<p><u>The preparation of the following plan of correction for this deficiency does not constitute and should not be interpreted as an admission nor an agreement by the facility of the truth of facts alleged on conclusion set forth in the statement of deficiencies. The plan of correction prepared for this deficiency was executed solely because it is required by provisions of state and federal law. Without waiving the foregoing statement, the facility states that with respect to:</u></p>	
F 441 SS=F	<p>483.65 INFECTION CONTROL, PREVENT SPREAD, LINENS</p> <p>The facility must establish and maintain an Infection Control Program designed to provide a safe, sanitary and comfortable environment and to help prevent the development and transmission of disease and infection.</p> <p>(a) Infection Control Program The facility must establish an Infection Control Program under which it - (1) Investigates, controls, and prevents infections in the facility; (2) Decides what procedures, such as isolation, should be applied to an individual resident; and (3) Maintains a record of incidents and corrective actions related to infections.</p> <p>(b) Preventing Spread of Infection (1) When the Infection Control Program determines that a resident needs isolation to prevent the spread of infection, the facility must isolate the resident. (2) The facility must prohibit employees with a communicable disease or infected skin lesions from direct contact with residents or their food, if direct contact will transmit the disease. (3) The facility must require staff to wash their</p>	F 441	<p>Facility Response: The facility removed the 3M peroxide cleaner from the disinfectant supplies. Instructed the two housekeepers and department staff immediately stop using the 3M peroxide as a disinfectant. The staff were immediately instructed to use 3MTM HB Quat Disinfectant cleaner Concentrate Product No 25 and/or 3mTM Quat Disinfectant Product No 5. The Director of Environmental and a second housekeeper that was employed at the time of the survey submitted resignations from the facility prior to 04-19-2016.</p>	5/18/2016 2016

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE <i>Sally Doman</i>	TITLE <i>Administrative</i>	(X6) DATE 5/15/2016
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 441	<p>Continued From page 1</p> <p>hands after each direct resident contact for which hand washing is indicated by accepted professional practice.</p> <p>(c) Linens Personnel must handle, store, process and transport linens so as to prevent the spread of infection.</p> <p>This REQUIREMENT is not met as evidenced by: Surveyor: 22452 Based on observation, interview, manufacturer's information review, and policy review, the provider failed to ensure the appropriate infection control measures were in place for disinfection of all residents' rooms by two of two housekeepers (A and B). Findings include:</p> <p>1. Observation on 4/19/16 at 11:40 a.m. of two of two housekeeping carts revealed a spray bottle of 3M peroxide cleaner. There was no documentation on the label it was a disinfectant.</p> <p>Interview on 4/19/16 at 11:50 a.m. with housekeeper A regarding cleaning of residents' rooms revealed she:</p> <ul style="list-style-type: none"> *Had been employed at the facility about six months. *Had received minimal orientation training regarding her job duties. *Was never told what chemicals to use for cleaning residents' rooms. *Had been using 3M peroxide cleaner to clean surfaces in both the residents' bathrooms and in their rooms (sink and surfaces, over-the-bed tables, nightstands, and hand rails in the 	F 441	<p>On April 20 and April 22 there was a review of the policy and procedures of cleaning and disinfecting; resident rooms and bath rooms, and monitoring for bed bugs. The in-service training will be repeated on May 26, 2016.</p> <p>The lead housekeeper or designee will audit staff compliance with proper use of the Quat disinfectant one time per week for four weeks and once per month for two more months. The results of the audits will be discussed at the monthly QAPI meetings for further review.</p> <p><i>*The results of the audits will be reported to QAPI by the administrator and/or housekeeping, laundry, and maintenance Supervisor. KJSDROTTEL</i></p>	

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F 441	<p>Continued From page 2 bathrooms).</p> <ul style="list-style-type: none"> *Used the peroxide both in a bucket with a rag and also used the spray. *Had been told by her supervisor to use Quat [Quaternary] cleaner that contained a disinfectant three times a week but also used the peroxide on those days. *Would wipe off the peroxide from surfaces with rags. She would use a different rag for each resident room. *Was not aware the peroxide was not a disinfectant until she read the product label with the surveyor. *Had a lot of experience as a housekeeper, and she had concerns regarding the facility's cleaning process. *Had expressed her concerns to the supervisor of maintenance, housekeeping, and laundry, but felt he was not really aware of what chemicals should be used. *Stated her supervisor's last day was 4/15/16, and the administrator had expressed to her she would be more responsible now for making sure they had the right chemicals. <p>Interview on 4/19/16 at 12:30 p.m. with housekeeper B regarding cleaning of residents' rooms revealed she:</p> <ul style="list-style-type: none"> *Had been employed at the facility since July 2015. *Had received minimal orientation training regarding her job duties. *Had followed a housekeeper who was no longer employed at the facility around for a couple of days. *Was never told what chemicals to use for cleaning residents' rooms. *Had been using 3M peroxide cleaner to clean surfaces in the residents' rooms and bathrooms 	F 441			

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F 441	<p>Continued From page 3</p> <p>like housekeeper A.</p> <p>*Had a lot of housekeeping experience and had also raised concerns to the housekeeping supervisor regarding the chemicals that were used for cleaning residents' rooms.</p> <p>*Felt the supervisor was not qualified for his job and was often forgetful what he was told or simply did not understand his duties or the housekeeper's duties.</p> <p>*Stated a housekeeper that was no longer there had been ordering cleaning supplies, and also did not know what should have been ordered or used for disinfection of residents' bathrooms and surfaces in their rooms.</p> <p>*Agreed the chemical vendor had told them to use Quat only three times a week, as it was too strong to use daily.</p> <p>*Stated she and housekeeper A had tried to research cleaning chemicals on their own, but they had no support from the housekeeping supervisor.</p> <p>Interview on 4/19/16 at 2:30 p.m. with the administrator and the administrator-in-training regarding the above revealed:</p> <p>*The interim administrator had been there since November 2015. She had concerns regarding the maintenance/housekeeping/laundry supervisor's comprehension of his duties and those he had supervised since she had been at the facility.</p> <p>*The administrator-in-training had started in February 2016 and was going to be taking her test in August 2016 for her license. She had heard concerns both with the laundry supervisor and the chemical vendor since she had started.</p> <p>*They had started getting bids on new vendors since the present vendor was not really receptive to any questions they had or doing any training. They thought the vendor had done the</p>	F 441		

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F 441	<p>Continued From page 4</p> <p>appropriate education to the housekeeping staff. *He had voiced no concerns to her nor had the housekeepers regarding the chemicals used for disinfection of residents' rooms and bathrooms. *The housekeeper that was no longer employed at the facility just went about ordering cleaning supplies under the direction of the supervisor. She had not been aware what was being ordered and had relied on the supervisor to inform her if there had been concerns. *They had the vendor from the chemical company talk to them regarding the appropriate cleaning chemicals, and she thought it was being followed. *They had just recently talked about changing vendors they ordered chemicals from and had been getting bids from them.</p> <p>Phone interview on 4/19/16 at 4:00 p.m. with the chemical vendor revealed he: *Knew the facility had Quat disinfectant in the facility and had educated the housekeeping supervisor and the housekeepers about it. The neutral Quat disinfectant should have been used daily for cleaning of residents' rooms, bathrooms, and floors. The stronger Quat could only be used three times a week as it was very acidic. *Had never told the facility to use peroxide cleaner as a disinfectant. Peroxide was a good general purpose cleaner and was an excellent carpet cleaner.</p> <p>Interview on 4/20/16 at 9:00 a.m. with the director of nursing regarding the above revealed she was not aware the housekeepers were using the wrong chemical for disinfection.</p> <p>Review of the provider's May 2005 Standard Bathroom Cleaning Procedure policy revealed: ***Remove scum in sink and on faucets and</p>	F 441		

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F 441	Continued From page 5 handles. Use abrasive cleaner when needed. Scrub all porcelain surfaces." **Disinfect after above mentioned have been cleaned, damp wipe with Quaternary disinfectant." **With standard solution of Quaternary disinfectant in bottle with trigger sprayer wash sink and counters. Allow Quaternary disinfectant to air dry 10 minutes." **Damp wipe all metal and touched surfaces pipes, faucets, fixtures, stainless steel, door handles, around door handles and light switches. Allow Quaternary cleaner to air dry for 10 minutes." **Empty waste and damp wipe interior and exterior of waste basket with cloth and Quaternary." **Damp wipe all porcelain surfaces of toilets (excluding inner bowl) with Quaternary disinfectant. Allow to dry." **Damp wipe with Quaternary disinfectant door knobs, hinges, top of door and door closer, grab bars, soap dispensers, light switches, and all touched surfaces." **Clean mirrors and glass surfaces as well as tops of lighting unit above mirror in bathroom with Quaternary cleaner and wipe dry with paper towels or clean rag." **Use glass cleaner after Quaternary disinfectant has dried to ensure glass surfaces are streak free and spot free." **Wipe outside of towel dispenser with Quaternary disinfectant and allow to air dry 10 minutes." **All shelves should be wiped with Quaternary disinfectant." **Wet mop floor of bathroom with Quaternary disinfectant."	F 441			

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F 441	Continued From page 6 Review of the provider's March 2011 Resident Daily Room Cleaning policy revealed: **"Equipment to be used is stored in the housekeeping closet/utility room. Diluted Quaternary disinfectant. See policy and procedure for standard Quaternary disinfectant dilution instruction." **"Damp wipe all flat surfaces." **"Wipe doors and door knobs with Quaternary spray cleaner." **"Wipe headboard and footboard daily with Quaternary cleaner."	F 441			