

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

ORIGINAL

PRINTED: 09/21/2015
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 435066	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/10/2015
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NAME OF PROVIDER OR SUPPLIER avera prince of peace	STREET ADDRESS, CITY, STATE, ZIP CODE 4513 SOUTH PRINCE OF PEACE PLACE SIOUX FALLS, SD 57103
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
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F 000	<p>INITIAL COMMENTS</p> <p>Surveyor: 33488 A recertification health survey for compliance with 42 CFR Part 483, Subpart B, requirements for long term care facilities, was conducted from 9/8/15 through 9/10/15. Avera Prince of Peace was found in compliance.</p>	F 000		
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LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE **Administrator** (X6) DATE **10-2-15**

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

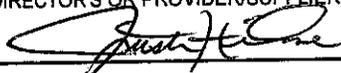
South Dakota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 10722	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 09/10/2015
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NAME OF PROVIDER OR SUPPLIER AVERA PRINCE OF PEACE	STREET ADDRESS, CITY, STATE, ZIP CODE 4513 PRINCE OF PEACE PLACE SIOUX FALLS, SD 57103
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S 000	Initial Comments Surveyor: 16385 A licensure survey for compliance with the Administrative Rules of South Dakota, Article 44:04, Medical Facilities, requirements for nursing facilities, was conducted from 9/8/15 through 9/10/15. Avera Prince of Peace was found not in compliance with the following requirement: S130.	S 000		
S 130	44:04:02:06 FOOD SERVICE Food service must be provided by a licensed facility or food establishment that is inspected by a local, state, or federal agency. The facility must meet the safety and sanitation procedures for food service in chapters 44:02:07:01, 44:02:07:02, and 44:02:07:04 to 44:02:07:95, inclusive, the Food Service Code. In addition, a mechanical dishwasher must be provided in all facilities of 20 beds or more. The facility must have the space, equipment, supplies, and mechanical systems for efficient, safe, and sanitary food preparation if any part of the food service is provided by the facility. This Administrative Rules of South Dakota is not met as evidenced by: Surveyor: 32331 Based on observation, interview, testing, product information, and policy review, the provider failed to ensure sanitary conditions were maintained for: *The wiping cloths used in the central kitchen. *The correct product was used for sanitizing the wiping cloths used in one of three dining rooms (Blue Grass Way/Platinum Ridge dining area). Findings include:	S 130		

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TITLE

Administrator

(X6) DATE

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OCT 05 2015

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S 130	<p>Continued From page 1</p> <p>1. Observation on 9/8/15 from 1:50 p.m. through 2:20 p.m. in the kitchen revealed: *Two pails filled approximately half full with a clear liquid and each contained two white cloths. -One pail was located on a food counter. -The other pail was located on the counter of the two-compartment sink.</p> <p>Interview on 9/8/15 with cook A at the above time and location revealed: *The above pails of liquid that contained cloths were for sanitizing the food counters, carts, and equipment. *The sanitizing product used in the kitchen was EcoLab Oasis 146 Multi-Quat (quatarnary) Sanitizer. *He stated he was unable to test the level of the sanitizer in those pails, because they were out of the testing strips.</p> <p>Observation on 9/8/15 at 4:35 p.m. with dietary assistant B in the kitchen revealed he: *Had removed one of the two white cloths in the clear liquid in a red pail on the counter of the two-compartment sink. *Wiped a food counter with that white cloth. *Returned that cloth to the above pail.</p> <p>Interview on 9/8/15 at the above time and location with cook C revealed those white cloths located in the above red pail were used to wipe down food counters, carts, and equipment in the kitchen.</p> <p>Interview and testing on 9/8/15 at 4:40 p.m. at the above location with the consultant registered dietitian and the certified dietary manager (CDM) revealed: *The red pail on the counter of the two-compartment sink contained a sanitizing liquid used to sanitize the wiping cloths used for</p>	S 130	<p>S130 A dietary in-service held 9/10/15 and 9/14/15 was presented to all dietary staff regarding correct use of sanitizer and sanitizer concentration in the kitchen and resident neighborhood food service areas. Emphasis was placed on changing the sanitizer buckets at least every two hours or sooner if needed according to the dietary policy and procedure.</p> <p>The dietary supervisor or designee will audit sanitizer buckets once a week for 8 weeks in the kitchen and in each resident neighborhood, using the correct testing strips to identify the accurate sanitation concentration and correct sanitizer.</p> <p>The dietary supervisor will report audit results to the Performance Improvement Committee held every other month. The PI committee will direct further audits.</p>	10/30/2015

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S 130	<p>Continued From page 2</p> <p>cleaning in the kitchen.</p> <p>*The CDM stated the central kitchen had been out of test strips for testing the sanitizing liquid. -She had obtained a container of the strips from one of the dining rooms.</p> <p>*That liquid in the pail was tested using a Hydrion 40 test strip (a type of special paper) and was at zero parts per million (ppm).</p> <p>*The test strip reading revealed no sanitizer was in the sanitizing bucket.</p> <p>*The sanitizing liquid in the pail needed to have been at a level of 150 to 400 ppm for proper sanitizing.</p> <p>*Both stated that liquid needed to have been at no less than 150 ppm for proper sanitizing of the wiping cloths that had been removed from that solution.</p> <p>*Both confirmed those wiping cloths used for wiping the food counters and equipment were not properly sanitizing those areas.</p> <p>*The CDM stated the liquid in the red pail was to have been changed every two hours.</p> <p>Interview on 9/8/15 at the above time and location with cook C revealed:</p> <p>*The above red pail with the liquid and wiping cloths was last changed at 12:30 p.m. after the noon meal that afternoon.</p> <p>*The sanitizer in that pail had not been changed for approximately fours hours.</p> <p>Interview on 9/9/15 at 10:10 a.m. by telephone with an EcoLab customer service representative revealed:</p> <p>*The Oasis Multi-Quat (quaternary) 146 Sanitizer needed to have been at 150 to 400 ppm for an acceptable range for sanitizing.</p> <p>*A level of zero ppm was not an acceptable level for proper sanitizing.</p>	S 130		

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S 130	<p>Continued From page 3</p> <p>Review of the provider's undated Product Specification Document of the EcoLab Oasis 146 Multi-Quat Sanitizer revealed it: *Could be used to sanitize hard, non-porous food contact surfaces such as tables, counters, and food processing equipment. *Was an effective sanitizer on food contact surfaces when used at 150 to 400 ppm active quat mixture. *Was to have been exposed to surfaces as a sanitizing solution for a period of not less than one minute.</p> <p>Review of the provider's revised September 2015 Sanitizer/Buckets policy revealed: *The purpose was to have established a consistent process in dietary for ensuring effective sanitized water for cleaning work tables and other areas. *The sanitized water should have been at 150 to 200 ppm with the quat sanitizer. *The sanitized water was to have been changed when the water became visibly soiled or every two hours at a minimum.</p> <p>2. Observation and testing on 9/9/15 at 9:50 a.m. with dietary assistant D in the Blue Grass Way/Platinum Ridge dining room revealed: *She had wiped the resident tables and the food counters with a cloth. -That cloth had been removed from a red pail containing a clear liquid. *The above liquid in the pail was tested using a Hydrion 40 test strip, and it was greater than 400 ppm.</p> <p>Interview and observation on 9/9/15 at the above time and location with dietary assistant D revealed: *The red pail that contained the liquid and the</p>	S 130		

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S 130	<p>Continued From page 4</p> <p>cloth was used as a sanitizer to clean the following areas: -Resident tables. -Food counters. -Steam table area. -Dishmachine area. -Equipment. *She had filled the red pail with a solution from the Blue Grass Way housekeeping room's chemical station. *She then showed this surveyor which product she had used to fill that pail. -The product was 3M HB Quat Disinfectant Cleaner Concentrate 25 L. *She stated that was the product she always used to fill the red pail used as a sanitizer that contained the wiping cloth used for cleaning.</p> <p>Interview on 9/9/15 at 10:20 a.m. by telephone with a 3M customer service technician revealed: *The 3M HB Quat Disinfectant Cleaner Concentrate 25 L was a product to have been used for floors, walls, and hand rails, but not used in food service. *The product in a ready-to-use solution contained approximately 708 ppm quat. *That product was not to be used for any food contact surfaces. *He stated the 3M Sanitizer Concentrate 16 was the product to have been used on food contact surfaces.</p> <p>Interview on 9/9/15 at 3:00 p.m. with the maintenance and housekeeping supervisor revealed: *The 3M HB Quat Disinfectant Cleaner Concentrate 25 L was not to have been used for cleaning any food contact surfaces. *Staff cleaning the resident dining room tables and the kitchen areas were to have used the 3M</p>	S 130		

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S 130	<p>Continued From page 5</p> <p>Sanitizer Concentrate 16. *He stated those employees cleaning the above areas were to have been trained by the dietary supervisor on which product to have used.</p> <p>Interview on 9/9/15 at 4:30 p.m. with the CDM revealed: *The 3M Sanitizer Concentrate 16 was to have been used for cleaning the resident dining room tables, food counters, steam table, dishmachine area, and equipment in all the dining rooms. *It had been the responsibility of the "neighborhood servers" (dietary staff working in each of the three dining rooms) to have trained any new staff on cleaning those above areas. *She agreed those areas were not being properly sanitized using the 3M HB Quat Disinfectant Cleaner Concentrate 25 L. -That product was not to have been used on food contact surfaces. *She confirmed those wiping cloths in the above disinfectant used for the above areas were not being properly sanitized.</p> <p>Review of the provider's undated product information for the 3M HB Quat Disinfectant Cleaner Concentrate 25 L revealed it was to have been used on non-food contact surfaces.</p> <p>Review of the provider's undated product information for the 3M Sanitizer Concentrate 16 revealed: *It was for sanitizing food-contact surfaces that included: -Counter tops. -Tables. -Food preparation surfaces. *The above quat product was to have been used at a level of 150 ppm for a minimum contact time of one minute for proper sanitizing.</p>	S 130		

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S 130	<p>Continued From page 6</p> <p>Review of the provider's undated Neighborhood Cleaning List AM/PM Shifts schedule for the food service staff revealed: *Clean refrigerators daily. *Sanitize steamtable lids/area daily. *Sanitize all counter top areas-daily. *Clean fridge in back of house-daily. *Sanitize all counters in back of house-daily."</p> <p>Review of the provider's revised August 2015 Cleaning and Sanitation of Dining and Neighborhood Food Service Areas policy revealed: *The food service staff were to have maintained the cleanliness and sanitation of the neighborhood dining rooms and food service areas. *On the resident neighborhoods, sanitizer solution was to have been filled in the housekeeping closets using the "#16 sanitizer" from the chemical station. *Sanitizer solution was to have been tested, using test strips, for the appropriate sanitizer concentration. *Sanitizer solution was to have been replaced at a minimum of every two hours, or sooner, if the solution was dirty. *Sanitizer solution was to have been used to clean all surfaces and allowed to air dry. *Staff were held accountable for cleaning schedules by the food service manager.</p>	S 130		

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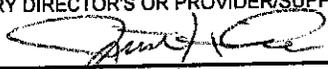
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K 000	<p>INITIAL COMMENTS</p> <p>Surveyor: 14180 A recertification survey for compliance with the Life Safety Code (LSC) (2000 new health care occupancy) was conducted on 9/9/15. Avera Prince of Peace (building 02 replacement facility) was found in compliance with 42 CFR 483.70 (a) requirements for Long Term Care Facilities.</p> <p>The building will meet the requirements of the 2000 LSC for New Health Care Occupancies in conjunction with the provider's commitment to continued compliance with the fire safety standards.</p>	K 000		
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