South Dakota Department of Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY AND PLAN OF CORRECTION **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING: B. WING 11042 12/06/2023 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 413 9TH ST SPRUCE COURT BRITTON, SD 57430 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) (X4) ID COMPLETE (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PRFFIX **PREFIX** CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S 000 S 000 Compliance Statement A licensure survey for compliance with the Administrative Rules of South Dakota, Article 44:70, Assisted Living Centers, requirements for assisted living centers, was conducted from 12/5/23 through 12/6/23. Spruce Court was found not in compliance with the following requirement: S295. S 295 S 295 44:70:04:04 Personnel Training 12/14/23 Education regarding subject items in #1 completed by staff December 14, 2023. Provided by Assisted Living Director. Audit of completed education with documentation The facility shall have a formal orientation program and an ongoing education program for completed by Director of Assisted Living December 15th 2023.Adherence to our annual education all healthcare personnel. Ongoing education policy will be monitored by Assisted Living programs must cover the required subjects Director and HR Director and will be annually. reported to Quality Assurance Committee QX4 for one year. This Administrative Rule of South Dakota is not met as evidenced by: Based on interview, employee file review, annual mandatory training records review, and policy review, the provider failed to ensure all required education subjects were completed during orientation and annually for five of five sampled employees (F, G, H, I, and J). Findings include: 1. Interview on 12/6/23 at 9:52 a.m. with human resources (HR) staff E, while reviewing employee files for universal medication aides F, G, H, I, and J revealed: *The orientation checklists in the employee files did not include the mandatory education subjects of the following: -Resident rights. -Mandatory reporting. -Nutritional risks and hydration. -Abuse, neglect and misappropriation of resident property.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

CEO

12/20/23

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South Dakota Department of Health (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION (X1) PROVIDER/SUPPLIER/CLIA STATEMENT OF DEFICIENCIES COMPLETED IDENTIFICATION NUMBER: AND PLAN OF CORRECTION A. BUILDING: 12/06/2023 11042 STREET ADDRESS, CITY, STATE, ZIP CODE NAME OF PROVIDER OR SUPPLIER 413 9TH ST SPRUCE COURT BRITTON, SD 57430 PROVIDER'S PLAN OF CORRECTION SUMMARY STATEMENT OF DEFICIENCIES (X4) ID COMPLETE (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) S 295 S 295 Continued From page 1 *HR staff E reported the annual training was supposed to be completed each year through the Avera annual education program but the program had not been initiated for employees to complete since 2021. Review of a 2023 annual mandatory education record for HR staff E revealed: *The curriculum included all of the required education subjects. *The Avera Regulatory Compliance Education was "in progress." Review of "Policy #: F-4, Subject: Education/Development," provided by HR E from the Marshall County Health Center Administrative Manual, under "II Annual Mandatory Education Requirements" revealed: *"B. It is an expectation that all employees complete annual and ongoing designated mandatory education programs as a mechanism to ensure competency." *"D. Whenever possible, education will be offered utilizing the following table:" -"Education will send an e-mail reminder to training creators to submit training information and changes for upcoming trimester." -"All trainings will be assigned by education." -"Education will e-mail reminder to mgrs [managers] to print reports." *"F. Mandatory education requirements will be scheduled to allow employees flexibility for completing." Interview with chief executive officer (CEO) A on 12/6/23 at 1:30 p.m. revealed confirmation that the annual required education had not been completed for all employees since 2021.

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PRINTED: 01/11/2024 FORM APPROVED South Dakota Department of Health STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X3) DATE SURVEY (X2) MULTIPLE CONSTRUCTION AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING: __ R B. WING 11042 01/11/2024 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 413 9TH ST SPRUCE COURT BRITTON, SD 57430 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION (X5) COMPLETE (X4) ID PRÉFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL (EACH CORRECTIVE ACTION SHOULD BE PREFIX TAG REGULATORY OR LSC IDENTIFYING INFORMATION) CROSS-REFERENCED TO THE APPROPRIATE DATE TAG DEFICIENCY) (S 000) Compliance Statement ${S 000}$ A revisit survey for compliance with the Administrative Rules of South Dakota, Article 44:70, Assisted Living Centers, requirements for assisted living centers was conducted on 1/11/24 for deficiencies cited on 12/6/23. All deficiencies have been corrected, and no new noncompliance was found. Spruce Court is in compliance with all regulations surveyed.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE