

South Dakota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 66221	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED 11/02/2023
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NAME OF PROVIDER OR SUPPLIER HERITAGE PLACE	STREET ADDRESS, CITY, STATE, ZIP CODE 4811 ST MARTIN DR RAPID CITY, SD 57702
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(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Compliance Statement A licensure survey for compliance with the Administrative Rules of South Dakota, Article 44:70, Assisted Living Centers, requirements for assisted living centers, was conducted from 10/31/23 through 11/2/23. Heritage Place was found not in compliance with the following requirement: S506.	S 000		
S 506	<p>44:70:06:17 Required dietary inservice training</p> <p>The person in charge of dietary services or the dietitian shall provide ongoing inservice training for all dietary and food-handling employees. Topics shall include: food safety, handwashing, food handling and preparation techniques, food-borne illnesses, serving and distribution procedures, leftover food handling policies, time and temperature controls for food preparation and service, nutrition and hydration, and sanitation requirements. The training shall be provided to any dietary or food-handling employee within 30 days of hire and annually.</p> <p>This Administrative Rule of South Dakota is not met as evidenced by: Based on record review, interview and policy review the provider failed to ensure annual training was completed for two of four sampled employees (D and E). Findings include:</p> <p>1. Review of cook D's personnel file revealed: *He was hired on 11/9/21 and had not completed annual dietary training for the following topics: -Food safety. -Handwashing. -Food handling/preparation techniques. -Serving and distribution procedures. -Leftover food handling policies. -Time and temperature controls for food</p>	S 506	<p>1. All employees will completed past due learning to ensure they are up to date by 11/30/23. All residents have the potential to be effected.</p> <p>2. Dietary Manager was educated by the Senior Director that all mandatory education must be completed annually. Dietary Manager educated on how to pull compliance reports on 11.13.23. Dietary Manager or Designee will run a compliance report on the third Friday of each month. All staff found not to be in compliance will be given work time to complete all assigned learning during scheduled shifts.</p> <p>3. Dietary Manager or designee will audit monthly learning on the last Friday of the month times 4 months to ensure all learning has been completed.</p> <p>4. Dietary Manager or designee will report to the QAPI committee on a monthly basis the audits of the online learning. The QAPI committee will review the audit and if necessary make any recommendations for improvement. It will be continued for no less than 2 months of monthly monitoring that demonstrates sustained compliance then as determined by the committee.</p>	11/30/23

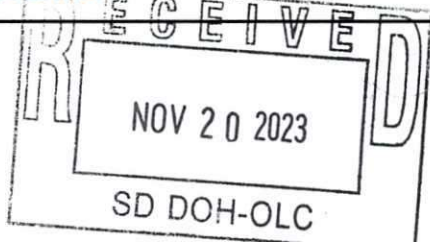
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

Jana McCroden, RN LNHA

TITLE

Senior Director, Administrator 11.20.23

(X6) DATE



South Dakota Department of Health

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S 506	<p>Continued From page 1</p> <p>preparation and service. -Sanitation requirements.</p> <p>2. Review of dietary aide E's personnel file revealed: *She was hired on 4/12/22 and had not completed annual dietary training for the following topics. -Food safety. -Handwashing. -Food handling/preparation techniques. -Serving and distribution procedures. -Leftover food handling policies. -Time and temperature controls for food preparation and service. -Sanitation requirements.</p> <p>3. Interview on 11/1/23 at 11:30 a.m. with senior director B regarding annual dietary training revealed: *Employee mandatory education was assigned and was to have been completed through online Sanford Success Center. -Notification emails are sent to senior director B if staff were overdue on their annual training, and she would forward the notifications to the supervisor of those employees. -On 10/27/23 she notified nutrition and food service supervisor C that dietary staff D and E had not completed the annual training. -Annual training was expected to have been completed prior to the due date.</p> <p>4. Interview on 11/1/23 at 2:00 p.m. with nutrition and food services supervisor C regarding annual dietary training revealed: *Senior director B would email her the notifications of staff overdue annual training. *She would print off the emails and give them to the employee.</p>	S 506		
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S 506	<p>Continued From page 2</p> <p>*She had not followed up with the dietary staff on any overdue annual training.</p> <p>5. Review of provider's revised 5/22/23 Competency and Mandatory Education Requirements policy revealed: *Ongoing mandatory education: -"Every department/clinic is expected to ensure ongoing competencies and mandatory education requirements that apply to their employees are completed within the designated timeframe and documented."</p>	S 506		

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{S 000}	Compliance Statement A revisit survey for compliance with the Administrative Rules of South Dakota, Article 44:70, Assisted Living Centers, requirements for assisted living centers, was conducted on 12/9/22. Heritage Place was found in compliance.	{S 000}		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE _____ TITLE _____ (X6) DATE _____