South Dakota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
	10644	A. BUILDING: _____ B. WING _____	07/17/2025

NAME OF PROVIDER OR SUPPLIER	STREET ADDRESS, CITY, STATE, ZIP CODE
BETHEL LUTHERAN HOME	1001 S EGAN AVE MADISON, SD 57042

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
S 000	Compliance/Noncompliance Statement A licensure survey for compliance with the Administrative Rules of South Dakota, Article 44:74, Nurse Aide, requirements for nurse aide training programs, was conducted from 7/15/25 through 7/17/25. Bethel Lutheran Home was found in compliance.	S 000	Preparation and execution of this response and plan of correction does not constitute an admission or agreement by the provider of the truth of the facts alleged or conclusions set forth in the statement of deficiencies. The plan of correction is prepared and/or executed solely because it is required by the provisions of federal and state law. For the purposes of any allegation that the center is not in substantial compliance with federal requirements of participation, this response and plan of correction constitutes the center's allegation of compliance in accordance with section 7305 of the state operations manual.	
S 000	Compliance/noncompliance Statement A licensure survey for compliance with the Administrative Rules of South Dakota, Article 44:73, Nursing Facilities, was conducted from 7/15/25 through 7/17/25. Bethel Lutheran Home was found not in compliance with the following requirements: S206, S240, and S301.	S 000		
S 206	44:73:04:05 Personnel Training The facility shall have a formal orientation program and an ongoing education program for all healthcare personnel. All healthcare personnel must complete the orientation program within thirty days of hire and the ongoing education program annually thereafter. The orientation program and ongoing education program must include the following subjects: (1) Fire prevention and response; (2) Emergency procedures and preparedness; (3) Infection control and prevention; (4) Accident prevention and safety procedures; (5) Proper use of restraints; (6) Resident rights; (7) Confidentiality of resident information; (8) Incidents and diseases subject to mandatory reporting and the facility's reporting mechanisms; (9) Care of residents with unique needs; (10) Dining assistance, nutritional risks, and	S 206	To meet the requirements of all healthcare personnel completing the orientation program within thirty days of hire and to have ongoing education thereafter annually, we have updated the orientation process for new hires and how annual education is documented. The facility is unable to make corrections to missing documentation for employees L, M, N and O employee records that previously occurred.	8/1/2025

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE — TITLE — (X6) DATE

Interim Administrator — 8/15/25

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S 206	Continued From page 1 hydration needs of residents; (11) Abuse and neglect; and (12) Advanced directives. Any personnel whom the facility determines will have no contact with residents are exempt from training required by subdivisions (5) and (8) to (12), inclusive, of this section. The facility shall provide additional personnel education based on the facility's identified needs. This Administrative Rule of South Dakota is not met as evidenced by: Based on employee record review and interview, the provider failed to ensure four of five sampled employees (L, M, N, and O) had completed the required orientation training topics within 30 days of hire. Findings include: 1. Review of certified nursing assistant (CNA) L's employee file revealed she: *Was hired on 3/28/25. *Had not completed the following required orientation training topics within 30 days of hire: -Fire prevention and response. -Emergency preparedness and procedures. -Proper restraint use. -Resident rights. -Mandatory reporting for incidents and diseases. -Care of residents with unique needs. -Dining assistance, nutritional risks, and hydration. -Abuse, neglect, misappropriation of property, and mistreatment. -Advanced directives. 2. Review of paid feeding assistant M's employee	S 206	Implementation of the new hire orientation policy is effective beginning August 1, 2025. Employees will be required to complete their annual education from Avera within 2 weeks of hire date. The test will be returned to supervisor for scoring. If an employee fails to complete the training within 2 weeks, the department supervisor will be required to schedule a shift for completing the training. The employee will sign, (both signature and in print) and acknowledge understanding of the completion of the Employee Orientation Record within 30 days of hire date. Annual education is provided to all staff through Avera Education. Yearly, when the updated training videos from Avera are received, staff will be notified, and the required completion date will be set. Department managers, with the help of Human Resources, will track completion and follow up with all staff out of compliance. A designated shift will be scheduled to complete the annual education within 30 days of the deadline.	

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S 206	Continued From page 2 file revealed she: *Was hired on 3/21/25. *Had not completed the following required orientation training topics within 30 days of hire: -Accident prevention and safety procedures. -Proper restraint use. -Mandatory reporting for incidents and diseases. -Care of residents with unique needs. -Dining assistance, nutritional risks, and hydration. -Abuse, neglect, misappropriation of property, and mistreatment. -Advanced directives. 3. Review of CNA N's employee file revealed she: *Was hired on 5/7/25. *Had not completed the following required orientation training topics within 30 days of hire: -Accident prevention and safety procedures. -Proper restraint use. -Mandatory reporting for incidents and diseases. -Care of residents with unique needs. -Dining assistance, nutritional risks, and hydration. -Abuse, neglect, misappropriation of property, and mistreatment. -Advanced directives. 4. Review of cook O's employee file revealed she: *Was hired on 12/23/24. *Had not completed the following required orientation training topics within 30 days of hire: -Accident prevention and safety procedures. -Proper restraint use. -Care of residents with unique needs. -Dining assistance, nutritional risks, and hydration. -Abuse, neglect, misappropriation of property, and mistreatment. -Advanced directives.	S 206	An audit of all new hires will be conducted monthly in August, September, and October. Thereafter all new hire files will be reviewed quarterly to ensure all required education is documented.	

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S 206	Continued From page 3 5. Interview on 7/17/25 at 3:56 p.m. with administrator A and business manager P revealed: *Restorative nurse F was their designated staff development nurse. *When new staff were hired, their maintenance director took them on a tour of the building to discuss fire response and emergency preparedness. *The new employee orientation checklist included a list of topics discussed by key individuals within the facility. -They confirmed that some of the required training topics were covered under a different name, such as the tour with the maintenance director. *They utilized a standardized annual education service from a local health system to educate all their employees on the required topics annually. *They could not provide documentation that employees L, M, N, and O had received the required education within 30 days of hire.	S 206		
S 240	44:73:04:12:01 Tuberculosis Education-Healthcare Personnel A facility shall provide yearly education to all healthcare personnel on TB risk factors, the signs and symptoms of TB, and the TB infection control policies and procedures of the facility. This Administrative Rule of South Dakota is not met as evidenced by: Based on record review and interview, the provider failed to ensure the annual education about tuberculosis (TB) risk factors, the signs and symptoms of TB, and the TB infection control policies and procedures of the facility was	S 240	Education on policies and procedures, signs and symptoms, and risk factors of tuberculosis will be presented to all staff and acknowledged via signature at new hire orientation and yearly at the annual education fair by the Infection Preventionist or designee. This will be presented at the all staff meeting on August 13, 2025, to ensure all staff are up to date at this time.	8/13/2025

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S 240	Continued From page 4 completed for one of five sampled employees (K). Findings include: 1. Review of employee education records revealed that employee K had not received annual TB education. Employee K was hired on 3/5/24. 2. Interview on 7/17/25 at 3:56 p.m. with administrator A and business manager P revealed: *Neither of them were aware of the TB annual education requirement. *Restorative nurse F was the staff development nurse.	S 240		
S 301	44:73:07:16 Required Dietary Inservice Training The dietary manager or the dietitian shall provide ongoing inservice training for all personnel providing dietary and food-handling services. Training must be completed within thirty days of hire and annually for all dietary or food-handling personnel. The training must include the following subjects: (1) Food safety; (2) Handwashing; (3) Food handling and preparation techniques; (4) Food-borne illnesses; (5) Serving and distribution procedures; (6) Leftover food handling policies; (7) Time and temperature controls for food preparation and service; (8) Nutrition and hydration; and (9) Sanitation requirements. This Administrative Rule of South Dakota is not met as evidenced by: Based on employee personnel records review	S 301	Required Dietary Inservice Training The Registered Dietitian will provide the annual in-service training for all staff providing food handling services on August 14, 2025. The training will include: food safety, handwashing, food handling and preparation techniques, food-borne illnesses, serving and distribution procedures, leftover food handling policies, time and temperature control for food preparation and service, nutrition and hydration and sanitation requirements.	8/14/2025

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S 301	Continued From page 5 and interview, the provider failed to ensure: *Two of two newly hired dietary staff (O and X) had completed five of the nine required topics within 30 days of hire. *Three of three dietary staff (R, W, and Y) had completed the annual dietary education for nine of the nine required topics. Findings include: 1. Review of employee personnel records revealed: *Cook O was hired on 12/23/24, and dietary aide X was hired on 5/29/25. Neither had completed the required training topics of food handling/prep, foodborne illnesses, serving/distribution, leftovers, and nutrition/hydration within 30 days of hire. *There was no consistent records to indicate that dietary aide R, dietary aide W, and cook Y had completed all nine required topics for the annual dietary in-service education. 2. Interview on 7/17/25 at 3:56 p.m. with administrator A and business manager P revealed: *The dietary manager was responsible to ensure dietary staff were trained on the required topics. *Dietary manager D was new to her position and would now be the one responsible for dietary training. *Their previous dietary manager had not documented what topics were covered during their monthly in-services. *They did not have any records to indicate that the dietary employees had received the annual training on the nine required dietary topics. 3. Review of the provider's undated "Food Safety, Sanitation and Nutrition Needs for the Elderly" document which was provided in response to the	S 301	This information will be provided to new staff hires to be completed within 30 days of hire. Dietary manager, Registered Dietitian or designee will complete audit within one month of in-service to determine if all staff have completed the required training. Records will be maintained in dietary office.	

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S 301	Continued From page 6 request for the policy regarding the dietary training for staff revealed there was no description on the expectations for dietary staff to have been trained within 30 days of hire and annually.	S 301		