SOUTH DAKOTA BOARD OF PHARMACY

Intern

User Guide and <u>New</u> Application Instructions



4001 W Valhalla Blvd, Suite 102 Sioux Falls, SD 57106 Email: <u>PharmacyBoard@state.sd.us</u> Phone: 605.362.2737

Rev 07.2021

Intern New Application Table of Contents

General Information
General Notes3
Application Process – start here
Initial Intern Registration Instructions page 3
Intern Information page 4
Affirmation page 5
Application Input Preview page 5
Affirm and Submit page
Print Application page7
After registration has been issued
Account Set Up 8
My Profile Page10
Personal Information10
Registration Information
Home Address11
Personal Phone, Email, Fax11
Document Details
Payment History
Renewal Details12
Quick Reference – How to information
To check registration status – Item 7g12
To print your registration – Item 7b
To print a receipt – Item 7f
To set up initial online account – Item 1
Troubleshooting and Tips
I'm having trouble getting through the licensing process13
Tips13
Reset Password

Prior to beginning this application, please note:

Intern registration can initially be applied for after one week of classes of completed classes at an accredited college of pharmacy.

General Information

Initial Application General Information

- 1. Registration will expire September 30 each year. There is no grace period.
- 2. For current South Dakota Statutes and Rules pertaining to interns, go to <u>https://doh.sd.gov/news-statutes/statutes-rules/licensing-boards-statutes-rules/</u>, scroll down to SD Board of Pharmacy, then select the statute or administrative rule section needed.
- 3. Registration fee is a **one-time** fee of \$40. Renewed registrations have no fee.
- 4. Payment method Mastercard, Visa, or American Express ONLY.
 - a. If you do not have a Mastercard, Visa, or American Express, purchase a Mastercard, Visa, or American Express gift card to complete the payment for the application.

You must complete the entire renewal application process from start to finish in one sitting

- 1. Online system does not retain information entered until the application has been submitted and payment process is completed.
- 2. Have all your personal information (DOB, SSN, college name, expected graduation date) ready prior to beginning application.
- 3. Have NABP e-Profile number if you have one.

Required Documents to be Uploaded

- 1. Intern Certification of Eligibility needs to be completed and signed by your faculty representative. The document can be found at <u>https://doh.sd.gov/licensing-and-records/boards/pharmacy/licensing-requirements/pharmacy-interns/</u>.
- 2. Recent head or head/shoulder photo of passport quality.

After Application Submission Information

After your application has been submitted, the Board will:

- 1. Review the application.
- 2. Email registrant if additional information is needed.
- 3. Approve or deny the application.
- 4. Once the registration is approved, a no-reply, automated email will be sent.

Once a new registration has been issued,

- 1. Instructions to set up an online profile account begin on page 8.
- 2. **Retain User ID/password** to have ability to access the licensing platform at any time and to renew the registration in the future.

After the registration is approved/issued and the profile account is set up, you will be able to do the following:

- 1. Print intern registration (instructions on page 11, Item 7b).
- 2. Print a payment receipt (instructions on page 12, Item 7f).
- 3. In your account on the My Profile page, you can also update your personal information at any time.
 - a. Please use this platform to update your personal address, phone number, and email as changes occur.

Licensure status can also be verified at:

1. Verification page: <u>https://sdbop.igovsolution.net/online/Lookups/Lookup_Individual.aspx</u>

General Notes

- 1. Mandatory fields are marked with a red * in all screens and all those must be entered before clicking on next.
- 2. Click on Next button to go to the next screen or click on Previous button to go back to the previous screen.
- 3. If mandatory fields are not entered, you will get an alert message to enter missing information.

City	Alert Message
Pa ma	 Please Enter First Name Please Enter Email Please Enter Primary Phone Number
rin	✔ Ok

Start Application Process Here

- Click on the link for initiating an initial Intern Registration: <u>https://sdbop.igovsolution.net/initial/initial/initial.aspx?id=61</u>
 - a. INTERN INITIAL REGISTRATION INSTRUCTIONS page.
 - i. Below page will open with a link to the instructions.
 - b. Click Next to continue.

INTERN INITIAL REGISTRATION INSTRUCTIONS	
Intern registration can initially be applied for after completing one week of classes at an accredited college of pharmacy. For application information and instructions, please go to this link: <u>https://doh.sd.gov/boards/pharmacy/intern.aspx</u> .	
	Next

2. INTERN INFORMATION page.

- a. Complete information that has a red asterisk (*): First name, Middle Name, Last Name, Address1, Zip Code (if in South Dakota this should auto-fill the City, State, and County), Email, Date of Birth, Social Security Number, and Primary Phone.
 - i. If your address is out of state and the City, State, and County does not autofill, please enter this information.
- b. Gender: select one of the options.
- c. Name of College of Pharmacy: select college of pharmacy you are attending from the drop-down list.
 - i. If attending South Dakota State University, select 63—South Dakota State U SD.
- d. Current photo: click on Attach Document to upload your current photo.
- e. Current Professional Year: select your professional year or FPEGC.
- f. Anticipated Year of Graduation: fill in the anticipated date of graduation.
- g. NABP e-profile ID: if you have an NABP e-profile #, complete this field.
- h. When completed, click Next.

INTERN INFORMATION				
* First Name	* Middle Name		* Last Name	
First Name	Middle Name		Last Name]
Maiden Name				
Maiden Name				
Mailing Address				
* Address1	Address2		Address3	_
Address1	Address2		Address3	
* Zip	* City		* State	_
Zip	City		Select State	•
* County	* Email		* Date of Birth	
Select County	Email		MM/DD/YYYY	
* Social Security Number	* Primary Number		Alternate Number	
Social Security Number	()		()	
Gender				
Male Female				
* Name of College of Pharmacy				
63South Dakota State U - SD	~			
Current Photo				
Attach Document				
PROFESSIONAL YEAR				
Please select your current year (select one)				
* Current Professional Year				
□ P1 □ P2				
P3 P4 FPEGC				
* Anticipated Year of Graduation		NABP e-profile ID		
MM/DD/YYYY		NABP e-profile ID		7
Previous			Nex	t

3. AFFIRMATION page.

- a. Intern Certification of Eligibility Form: click on Attach Document to upload the completed Intern Certification of Eligibility Form.
- b. Click Next to continue.

AFFIRMATION	
Complete the Certification of Eligibility for Doctor of Pharmacy Candidates form. Your faculty representative at the accredited college of pharmacy you attend needs to sign, date, and properly completed all information.	
Intern Certification of Eligibility Form	
Previous	Next

4. APPLICATION INPUT PREVIEW page.

- a. Review your information that has been input.
 - i. If there are any changes needed, click on previous to correct any information.
 - ii. If there are no changes, click Next.

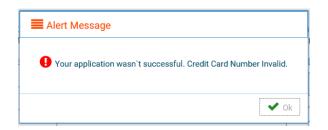
TERN INITIAL REGISTRATION IN	NSTRUCTIONS		
	after completing one week of classes at an accredited collec , please go to this link: <u>https://doh.sd.gov/boards/pharmacy/</u>		
' First Name	* Middle Name	* Last Name	
Maiden Name			
Maiden Name			
Mailing Address Address1	Address 7	Address 7	
Addressi	Address2	Address3	
	Address2	Address3	
Zip	* City	* State	

5. AFFIRM AND SUBMIT page.

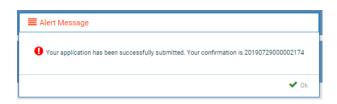
- a. Read each statement then click each box by each statement.
- b. E-Signature: enter your name as your e-signature.
- c. Select Debit or Credit: from the drop-down list, select debit or credit for the type of card you are using.
- d. Card Type: From drop-down list, select type of card you are using.
 - i. ONLY VISA, MASTERCARD, OR AMERICAN EXPRESS is accepted.
- e. Person's Name on Card: enter in the name of the person that is on the credit card you are using.
- f. Credit Card Number: enter the credit card number of the credit card you are using.
- g. Credit Card Expiration: enter the expiration date of the credit card you are using. This is a MM/YY format.
- h. Security Code: enter the 3-digit number on the back of the credit card you are using. If using an American Express, enter the 4-digit number on back of card.
- i. Click Submit.

AFFIRM AND SUBMIT			
			A Physic Research Research
 i, the undersigned, oo hereby apply to the South Dakota Sta 	ate Board of Pharmacy for registration as a Pharmacy Intern, as	s provided in the rules of the South Dako	ta state Board of Pharmacy.
I understand that as a Registered Pharmacy Intern I may not exceed those in guidelines provided by the Board.	ot perform any of the duties required of a registered pharmacist	t except when I am working under the o	ontinuous and personal supervision of a registered pharmacist and that my duties may
I also understand that should I perform any duties which I i my privilege of becoming a licensed pharmacist in South Dake		wel or if I falsely assume to be a pharma	cist, or engage in any activity considered to be unprofessional conduct, I am placing
I further understand that I must submit records of my inter are completed and submitted to the Board in a timely manner.		ard and that credit for internship experie	ence will not be granted unless registration and forms describing internship experience
			tound at this link: http://doh.sd.gov/boards/pharmacy/lintern.aspx
knowledge and belief, is in all things true and correct.			
E-Signature	Date		License Fee \$40.00
* Select Debit or Credit		Lawrence .	340.00
Select Select		* Card Type	
select	×	Select Card Type	Ŷ
* Person's Name on Card			
r sravna manie un odru		* Card #	
Person's Name on Card		* Card # Card #	
]	Card #	digit number if American Express/Amex)
Person's Name on Card		Card #	digit number if American Express/Amex)
Person's Name on Card * Expiration Date (MM/YY)		Card # * Security code (3-digit number or 4-	digit number if American Express/Amex)

j. If you entered any invalid credit card information, a message indicating that your card was invalid will pop up.i. Click on Ok and reenter the correct information and click on Submit to complete the application.



k. If submission was successful, you will see a confirmation dialog box with a message indicating that your application was submitted successfully.



6. **PRINT APPLICATION** page.

a. After application successfully submits, to print a copy of your application, click on the printer in the upper right corner.

Application			₽
South Dakota Board of Pharma		NEW APPLICATION	
INTERN INITIAL REGISTRATION	INSTRUCTIONS for after completing one week of classes at an accredite	I college of pharmacy	
	ns, please go to this link: <u>https://doh.sd.gov/boards/pha</u>		
INTERN INFORMATION			
First Name	Middle Name	Last Name	
Maiden Name			
Mailine Address	Please note that after you click the Submit button, you		

AFTER REGISTRATION HAS BEEN ISSUED HOW TO SETUP YOUR ONLINE PROFILE, PRINT YOUR REGISTRATION, PRINT A RECEIPT, OR UPDATE PERSONAL INFORMATION

Account Set Up

To set up an account and be able to print your registration, follow these instructions:

- 1. Verify your registration number at this link: <u>https://sdbop.igovsolution.net/online/Lookups/Lookup_Individual.aspx</u>.
 - a. License/Registration Type: select intern.
 - b. Verification code: enter the code to the right of this box.
 - c. Last Name: Enter your last name.
 - d. Click search.
 - e. License/Registration Search: if the registration has been issued, results will appear at the bottom of the page in this section.
 - i. Under the print column, click on the print icon to print a copy of the verificaiton.
 - f. Retain registration number to set up online Profile.

License/Registration Type			Ve	erification Code			116D		
Intern		~ V	Verification Code			2116D			
License/Registration Number		* Last Name			First Na	ne			
License Number					First N	amo			
					THOUN	ante			
		Search		Clear	Thorn	anne			
icense/Registration Sea	ch	Search		Clear		ante			
icense/Registration Sear		Search	Original Issue Date	Clear Expiration Date	Last Renewal Date	City	State	Discipline	Print
	tion License/Registration			1	Last Renewal		State Filters	Discipline Filters	Print

- 2. User Login page.
 - a. After confirming your license/registration number, begin setting up your account by clicking on this link: <u>https://sdbop.igovsolution.net/online/User_login.aspx.</u>
 - b. Click on Sign up as shown below:

	User Login				
	S Individual	Business			
User Name					
User Name					
Password					
Password					

& Forgot password

3. Registration page.

- a. Click on Individual at the top (see snip on top of next page).
- b. License Type: select intern from drop-down menu.
- c. License number: Put in your license/registration number from the verification done in item #1.i. Include the 'I-' prior to your license/registration number.
- d. Date of Birth: enter your date of birth in the format of MM/DD/YYYY.
- e. Click Next.

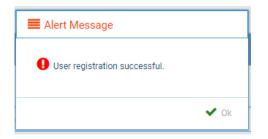
UNLINE	PROFILE REGISTRATION

Registration			Step 1	1/2
	🕑 Individual	Business		
	Please provide the Click here to veri	information below. fy your license #.		
	* License Type			
	Intern		~	
	* License Number			
	License Number			
	* Date of Birth			
	MM/DD/YYYY			
			Next	
	? Forgot	Password		

- 4. Credentials page. Complete this information.
 - a. <u>Retain this information for future reference and use this information will be used to renew your registration.</u>
 - b. Email: enter a valid email.
 - c. Confirm Email: enter the same email as entered in item #4b.
 - d. User Name: enter you user name.
 - e. Password: enter a password. There is not a specified format for the password.
 - f. Confirm Password: enter same password as used in item #4e.
 - g. Click Submit.

Credentials	ř.	Step 2 / 2
	* Email	
	Email	
	* Confirm Email	
	Confirm Email	
	* User Name	
	User Name	
	* Password	
	Password	
	* Confirm Password	
	Confirm Password	
Previous		Submit

- 5. Registration is successful when this alert message appears.
 - a. Click OK.
 - b. You will be returned to the log in page.



6. ONLINE PROFILE LOGIN page.

- a. Once account is set up, you will return to the log in page or use this link: <u>https://sdbop.igovsolution.net/online/User_login.aspx.</u>
- b. Individual: click box by Individual at the top.
- c. User Name: enter your user name.
- d. Password: enter your password.
- e. Click Login.

	User Login
🗆 Ir	ndividual 🗌 Business
User Name	
User Name	
ober Hume	
Password	
Password	Login

My Profile Page

Once logged into your online account, The My Profile page is available.

- 7. MY PROFILE page.
 - a. Personal Information section.
 - i. This is not an editable section.
 - ii. Your first name, middle name, and last name appears here.

Personal	Information

irst Name	Middle Name	Last Name

b. Registration Information section.

- i. This is not an editable section.
- ii. License/registration information appears in this section including type of license/registration, license number, issue date, expiration date, status of license/registration, and last renewal date.
- iii. Renewal column.
 - 1. When renewal period is open, click on the blue renew to begin renewal of registration.
 - 2. Please refer to the renewal manual for complete instructions and all information needed.
- iv. Certificate column. Print license/registration from this column.

1. Click on the blue print in the column to print a pdf of your license/registration.

Registration Information

	Туре	License #	Issue Date	Exp Date	Status	Last Renewal Date	Renewa	Certificate
	Filters	Filters	Filters	Filters	Filters	Filters		
l					Current/Active		Renew	Print

c. Home Address section.

Home Address

- i. This is an editable section.
- ii. Your home address, zip code, city, state, and county appear here.

			Edit
Address	Address Line 2	Address Line 3	
Country	* Zip	* City	
Select Country 🗸		4	
* State	County		
		~	

- iii. To update this section, click on the edit button.
 - 1. Update the necessary information.
 - 2. Once complete, click save.

d. Personal Phone, Email and Fax section.

- i. This is an editable section.
- ii. Your phone number, alternate phone number, email, and fax number appear here.

nal Phone, Email and Fax			Edit
* Phone #	Alternate Phone	* Email	Eon
Fax			
()			

- iii. To update this section, click on the edit button.
 - 1. Update the necessary information.
 - 2. Once complete, click save.

e. Document Details section.

- i. This section contains all the documents uploaded as part of the initial or renewal application.
- ii. This section can be used if the licensee would like to upload any additional documents outside of the renewal time period.
- iii. To upload a document:
 - 1. Document type: select type of document from the drop-down list.
 - 2. Use the attach document to select/browse the file from the local folder.
 - 3. Then click on the Upload document.
- iv. Any documents that are uploaded/showing in this Documents Details section can also be downloaded.
- v. Intern Hour Supportive Document.
 - 1. If you have submitted intern hours to the Board and hours have been processed, a document with the title Intern Hour Supportive Document will be available for you to download.
 - 2. This will confirm the number of hours on file with the Board.

Documents for the application need to be uploaded during application process. O Board of Pharmacy may upload documents here for user visibility. Document Type : Select		Only use this section for additional documents that are	requested outside of application proce	\$8.
		Documents : 💊 Attach	Upload Document	
Date	Document Type	File Name	User	Download
Date Filters	Document Type Filters	File Name Filters	User Filters	Download
				Downloa
Filters	Filters	Filters		Downloa

f. Payment History section.

- i. This section contains payments made for licensure.
 - 1. Fields include receipt #, payment method, date received, payer, amount, and print receipt.
- ii. To print a receipt, click on the printer in the receipt column for the receipt needed.
 - Payment History

Receipt #	Payment Method	Date Received	Payer	Amount	Receipt
ilters	Filters	NS	Filters	Filters	
	Credit Card			\$40.00	Ð

g. Renewal Details section.

- i. This section contains status information of your renewal application.
 - 1. If licensure is Pending (not yet renewed) or if it has been Cleared (renewed).
 - 2. If it's Cleared, then in the Registration information grid will show the updated registration expiration date, Last renewal date.
- ii. Print your online submitted form, if needed, by clicking on the printer in the print column.

|--|

Order ID	License Number	Renewal Date	Status	E-Signature	Print
Filters	Filters	Filters	Filters	Filters	
Page size : 20 💌 Records : 1 - 0	of 0		Page	s:1of0 《 < 💌 > 》	20

TROUBLE SHOOTING AND OTHER TIPS

I'm having trouble getting through the licensing process.

- 1. Try a different browser. Example: If you've tried Internet Explorer, switch to Google Chrome.
- 2. This platform does not support the use of a mobile phone.
- 3. If a tablet is being used, it must be Microsoft based. (Not an Apple product.)
- 4. Be sure your pop-up blocker is turned off.
- 5. Firewalls or anti-malware protections on your system may be preventing the ability to get through the licensing process.

Tips

- 1. PDF documents are the preferred type of documents for required uploads.
- 2. Only upload documents during the licensing process.a. **DO NOT UPLOAD** on the MyProfile page for a new or renewal application.
- 3. At the top of your licensure documentation, if it includes 'This is a Primary Source Verification' **NOTE: THIS IS NOT YOUR REGISTRATION.** Refer to item #7b on page 10 to see how to print your registration.

Reset Password

1. At the **User Login** page, click on Forgot Password.

	User Login
	Individual Business
User Name	
User Name	
Password	
Password	
	Login
🛃 Sign u	A Forgot password

- 2. Upon advancing to the next page, an alert message pops up.
 - a. **PLEASE NOTE THIS**: Please be prepared to write down your temporary password after filling out the details.
 - b. Click OK.

• Please be prepared to note down your temporary password after filling	
	out the details.
	Ok

3. Password Recovery Page

- a. Select Individual at the top.
- b. License type: select Intern from the drop-down menu.
- c. License number: enter your license number.
- d. Date of Birth: enter your date of birth in MM/DD/YYYY format.
- e. Click Next.

Password	Recovery		Step 1 / 1
	🗹 Individual 🔲 Business		
	* License Type		
	Intern	*	
	License Number		
	License Number		
	Date of Birth		
	MM/DD/YYYY		
Back to logi	in		Next

- 4. An Alert message will appear. BE SURE TO RETAIN THIS PASSWORD.
 - a. Helpful hint: open a word document, then copy/paste the temporary password into the word document.
 - b. Once the temporary password has been written down, Click OK.

Γ	■ Alert Message
	• Your temporary password is Q*s8iD5&\$mS Please use this as your password in the next screen.
L	✓ OK.

- 5. Return to the **User Login** page.
 - a. Select Individual at the top.
 - b. User Name: enter your User Name.
 - c. Password: Input the <u>temporary password</u> from the Alert Message.
 - d. Click Log In.

User Login			
	Individual Business		
User Name			
User Name			
Password			
Password			
	Login		
🛃 Sign u	p & Forgot password		

6. Credentials Page

- a. Old Password: Enter your temporary password from the Alert Message as the Old Password.
- b. New Password: enter a new password.
- c. Confirm the New Password: enter your new password.
- d. Click Submit.
- e. You will return to the log in page.
- f. Enter the User name and new password to continue.

Credentials		Step 1 / 1
	* Old Password	
	Old Password	
	* New Password	
	New Password	
	* Confirm New Password	
	Confirm New Password	
		Submit