

South Dakota Department of Health

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 47881	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 02/26/2026
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NAME OF PROVIDER OR SUPPLIER PONDEROSA LODGE SENIOR LIVING	STREET ADDRESS, CITY, STATE, ZIP CODE 7400 S LOUISE AVE SIOUX FALLS, SD 57108
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S 000	<p>Compliance Statement</p> <p>A complaint survey for compliance with the Administrative Rules of South Dakota, Article 44:70, Assisted Living Centers, requirements for assisted living centers, was conducted on 2/24/26 through 2/26/26. The areas surveyed were elopement and neglect. Ponderosa Lodge Senior Living was found not in compliance with the following requirements: S169 and S838.</p>	S 000	<p>All exit doors will be upgraded so that the alarm does not automatically silence when the door is closed. Alarm will alert over radio system/tablets until staff manually clears at the door that was alarming. Staff will search area for resident.</p>	4/20/26
S 169	<p>44:70:02:17(5) Occupant Protection</p> <p>The facility shall:</p> <p>(5) Install an electrically activated audible alarm, if required by other sections of this article, on any unattended exit door. Any other exterior door must be locked or alarmed. The alarm must be audible at a designated staff station and may not automatically silence if the door is closed;</p> <p>This Administrative Rule of South Dakota is not met as evidenced by: Based on observation, testing, and interview, the provider failed to install, maintain, and operate an alarm system required for the care of cognitively impaired residents for all doors leaving the building.</p> <p>Findings include: 1. Observation, interview, and testing, on 2/25/26 at 11:45 a.m. with director of nursing (DON) A and assistant director of nursing (ADON) B revealed: *The door alarms were tied into the call system and would announce to the portable radio the staff carried.</p>	S 169	<p>Weekly Audits will be conducted until compliance is achieved.</p> <p>An audit of door alarms was completed on 3/3/26. Batteries were replaced for doors needing them on 3/3/26. Batteries will be tested monthly by MD or designee.</p> <p>Parts to repair doors C7 and C18 have been ordered along with sensors that needed to be replaced. This was completed by 3/18/26 By ED</p> <p>All exit door alarm sensors have been changed to require a staff to manually silence the alarm at the door, on the sensor. Alarm can not be silenced remotely. This will require staff to inspect the area when a door alarms.</p>	4/20/26

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE *Martina Castle* TITLE **Executive Director** (X6) DATE **03/27/26**

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S 169	<p>Continued From page 1</p> <p>*The door alarms were turned off during the day for all the facility doors and were scheduled to come on during the evening.</p> <p>*Door C7 and C18 did not have alarm components.</p> <p>2. Observation, interview, and testing, on 2/25/26 at 12:30 p.m. with the DON A, ADON B, and director of maintenance (DOM) C revealed:</p> <p>*DOM C had technical support on the phone to help turn on the door alarms.</p> <p>*When the right side of the front doors was opened an announcement stating "front door right" would page over the radio one time.</p> <p>*When the left side of the front doors was opened there was no announcement over the radio.</p> <p>*When technical support was asked if the alarms could be programed to stay on continuously until staff manually reset the alarm at the door, he was not sure if the system could do that.</p> <p>*It would take several minutes for all the alarms to be activated.</p> <p>3. Observation, interview, and testing, on 2/25/26 from 12:35 p.m. to 3:00 p.m. with DON A and ADON B revealed:</p> <p>*The front entrance door FL#2 consisted of two doors.</p> <p>-The right door would make a single announcement over the radio when it was opened.</p> <p>-The left door would not make an announcement when it was opened.</p> <p>*Door FL#4, (an outside door by ED office) would not make an announcement when it was opened.</p> <p>*Doors FL#1 (the front door) and FL#3 (the outside doors by the fireplace) would make a single announcement over the radio when it was opened.</p> <p>*ASW#2 (the "A" wing stairwell door) would make</p>	S 169		

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S 169	<p>Continued From page 2</p> <p>a single announcement over the radio when it was opened.</p> <p>*BSV#2 (the "B" wing stairwell door) would make a single announcement over the radio when it was opened.</p> <p>*FDB#1 (a french door by room 102) was unlocked and would not make an announcement when it was opened.</p> <p>-It was not equipped with alarm hardware.</p> <p>- DON A stated it should have been locked.</p> <p>*FDB#2 (a door by room 113) was equipped with a turn style deadbolt.</p> <p>-It was locked but anyone could open it without a key.</p> <p>-It was not equipped with alarm hardware.</p> <p>-DON A agreed anyone could unlock and open the door. They would need to put a key lock on that door.</p> <p>*B2 (a door in the "B" wing by room 101) would make a single announcement over the radio when it was opened.</p> <p>*K#4 (the kitchen patio doors) consisted of two doors.</p> <p>-The right door would make a single announcement over the radio when it was opened.</p> <p>-The left door would make a single announcement over the radio when it was opened.</p> <p>*C#7 (the south end "C" wing door) would not make an announcement when it was opened.</p> <p>- It was missing the door sensor.</p> <p>*C#18 (the north end "C" wing door) would not make an announcement when it was opened.</p> <p>-The alarm hardware was removed.</p> <p>*C#4 (the back patio door) would make a single announcement over the radio when it was opened.</p> <p>*DON A agreed that the alarm system self-silenced when the doors were closed.</p>	S 169		

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S 169	Continued From page 3 The provider did not have a door alarm policy	S 169		
S 838	44:70:09:09(4) Quality Of Life A facility shall provide care and an environment that contributes to the resident's quality of life, including: 4) Freedom from verbal, sexual, physical, and mental abuse and from involuntary seclusion, neglect, or exploitation imposed by anyone, and theft of personal property; This Administrative Rule of South Dakota is not met as evidenced by: Based on South Dakota Department of Health (SD DOH) facility reported incident (FRI), record review, testing, and interview, the provider failed to ensure the safety for one of one resident (1) who left the facility unsupervised on 12/11/25. Findings include: 1. Review of the 12/11/25 SD DOH FRI revealed: "Staff were beginning the start of midnight rounds (2 hour checks), received [a] call from [the] Sioux Falls PD [police department] that a resident had wandered away from [the] building, was found by [a] citizen and [the] police were returning her to [the] building and verifying that she was a resident. Upon return to [the] building [her] vitals were taken, this HSD [health service director] was notified. Resident [1 was] sent out via ambulance to [the] hospital for [an]altered mental status change as [the] resident had never attempted	S 838	As above alarms addressed. Staff will be educated on system updates and trained to state regulations in regards to door being alarmed, and the staff to manually reset the alarm, and inspect alarming area for resident. This training will be completed by ED, or designee.	4/20/26

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S 838	<p>Continued From page 4</p> <p>elopement and was found with no coat (it was cold out - 18 degrees) and did not have her Oxygen on. Bp [blood pressure] upon return to [the] building was 190/100, HR [heart rate was] 66, O2 [oxygen was] 66 percent (normally wears 2.5 L [liter] nc [nasal canula]) temp [temperature was] 97.0 resp [respiration was]16. Resident [1] was disorientated claiming she needed to go to work."</p> <p>2. Review of the call light/door alarm log from 12/11/25 at 7:34 p.m. through 12/12/26 at 1:31 a.m. revealed: *On 12/11/25 at 10:09 p.m. the front door's right alarm was triggered. *On 12/11/25 at 10:35 p.m. the front door's right alarm was triggered. *On 12/11/25 at 11:50 p.m. the B wing southwest door alarm was triggered. *On 12/12/25 at 1:31 a.m. the front door's right alarm was triggered.</p> <p>3. Interview on 2/25/26 at 11:30 a.m. with DON A and ADON B regarding the door alarms triggered on 12/11/25 revealed: *They felt that the door alarms at 10:09 p.m. and 10:35 p.m. were staff leaving after the shift change. *The alarm at 11:50 p.m. at the B wing southwest door was most likely resident 1 leaving. *The alarm at 1:31 a.m. was when resident 1 left with the ambulance.</p> <p>4. Testing of the door alarm system (refer to citation S169) on 2/25/26 from 12:35 p.m. to 3:00 p.m. revealed: *The door alarm system was turned off during the day. *The door alarm system consisted of a single announcement over the radio when the doors</p>	S 838		

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S 838	<p>Continued From page 5</p> <p>were opened.</p> <p>*The door alarm system self-silenced when the doors closed.</p> <p>*Not all of the door alarms worked.</p> <p>*Not all of the doors were alarmed.</p> <p>5. Interview and testing on 2/25/26 at 1:00 p.m. of the BSW#2 B wing stairwell door with director of DON A revealed:</p> <p>*When the door was opened it made a single announcement over the radio.</p> <p>*The alarm was not continuous and self-silenced when the door was closed.</p> <p>*At the top of the B wing stairwell was where resident 1 had lived.</p> <p>-Her room was across the hall from the stairwell that led to the B wing stairwell door.</p> <p>*That door was locked from the outside.</p> <p>*If the resident went out that door at 11:50 p.m. she would have been locked out.</p> <p>*That door discharged into a stairwell that was below the ground level.</p> <p>*She agreed that a staff person would have to open the door to see into the stairwell or look down into the stairwell from the outside to see if a resident was at the bottom.</p> <p>6. Phone interview on 2/25/26 at 2:45 p.m. with medication aide (MA) D and DON A revealed:</p> <p>*She was scheduled to work on the B wing where resident 1 lived.</p> <p>*She was doing laundry before she started her 12:00 a.m. safety checks on the residents.</p> <p>*She went to the end of the hall on the first floor doing safety checks, went up the stairwell by the B wing southwest door, went into resident 1's room, and discovered she was missing.</p> <p>-She then proceeded to look for resident 1 on second floor and notified the other staff by using her radio.</p>	S 838		

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S 838	<p>Continued From page 6</p> <p>-The staff did not complete the interior search of the facility by the time the police called and informed them that they found resident 1. *She did not remember hearing the door alarm and did not check outside of the facility -She was working in laundry before she started her rounds, and it was loud in there.</p> <p>7. Written statement provided on 2/25/26 by MA E revealed: "I was in the laundry room of the second-floor c-side, I did not hear the door alarm go off, the dryers were loud. I started 12:00 am room checks. Staff stated on the radio that the resident [1] was not in her room, then before I could start looking, staff stated the police had called and said they have resident [1] and are on their way back with [the] resident. Staff called [the] nurse and notified her and [resident 1's] family. Resident [1] got back a few minutes after, and all staff met resident [1] at the door. Took resident [1] back to her room and [the] staff got resident [1] warm and took vitals. HSD directed staff to send resident [1] out with EMTs [emergency medical technicians] to go to the hospital to be further evaluated".</p>	S 838		