

# Contact Tracing

*to control* INFECTIOUS DISEASE



## Technology

- ✓ The South Dakota Department of Health will provide secure web-based questionnaires to aid in the contact tracing process.
- ✓ If you tested positive for an infectious disease, you may receive a health assessment questionnaire that asks about your health and those you may have been in close contact with.
- ✓ It is important to be forthcoming as the information gathered is vital to stopping the spread of disease.
- ✓ Meanwhile, the people you identified as close contacts may receive notification from the SD DOH asking about their health. They will also receive guidance on testing and treatment.
- ✓ Links to questionnaires will come via email or text message.
- ✓ Some individuals will receive a phone call if a mobile phone number or email address is not reported to the SD DOH.

## Security and Safety

- ✓ Contact tracing automated email assessments from the South Dakota Department of Health will come from [sddoh@qemailserver.com](mailto:sddoh@qemailserver.com).
- ✓ Contact tracers will **NEVER** ask for your social security number, bank information, or credit card number.
- ✓ Information gathered during the contact tracing process is confidential.

The SD Dept of Health has important health info to share with you. Please complete the questionnaire in the link below: [SURVEY LINK](#)  
If you are unable to access the questionnaire please access the following link to submit a request to the SD Dept of Health. <https://bit.ly/DOHInquiry>  
-SD Dept of Health (Select Language)  
Text STOP to opt-out

### TEXT MESSAGE EXAMPLE

## EMAIL EXAMPLE

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The South Dakota Department of Health has important health information to share with you. You will be provided this health information within a secure portal and asked a series of questions. The information you provide is kept confidential and will help prevent the spread of illness to others. Total length of time to complete the questionnaire should be approximately 10 minutes.

To begin, follow this link: [Survey Link](#)

Note: This link will expire, however we request you complete the survey within 24 hours of receipt.

Thank you, in advance, for providing the requested information to help us prevent additional illness in your community and in South Dakota.

Sincerely,

South Dakota Department of Health

Note: Please do not reply to this email. This mailbox is not being monitored.

Follow the link to opt out of future emails:  
[Click here](#) to unsubscribe

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