ECQIP
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COMMUNITY HEALTHCARE ASSOCIATION OF THE DAKOTAS

Who I am
- Clinical Quality Manager
- MSN RN
- Primary Care Association
- Training and technical Assistance/program management for
  - Quality Improvement
  - Behavioral Health
  - Substance use disorder
  - Oral Health
  - Patient Centered Medical Home recognition and transformation
  - Provider workgroup

Quality Improvement Program
Learning Objectives
- Define ECQIP
- Talk about what the program was previously
- How I developed the new program
- Different training modalities
- Success and challenges

ECQIP
- ECHO/Collaborative Quality Improvement Project
- ECHO
- Collaboration
- Practice Coaching
- Advisory Committee
- Aim: To assist health centers in achieving their self-determined quality improvement goals

ECQIP Success
- Sustained effort that doesn’t taper off
- Regular monitoring of the measure
- Team-based approach
- Process-oriented
- Learning and improving together

The Measure
- Diabetes Focus
- Hemoglobin A1C greater than 9 percent or no test within the last year
- Numerator: Patients with most recent HbA1c level performed during the measurement year that is greater than 9.0 percent OR who had no test conducted during the measurement period
- Denominator: Diabetes patients 18-75 years of age with a medical visit during the measurement period

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The Process
- Face to face meetings with the health centers
- ECQIP advisory committee meetings
- Didactic Trainings
- Come up with their own projects that impacted the measure
- In-person Meeting
- Reimbursement Training
- ECHO
- Fall Quality Conference in September where we introduced the 2019 ECQIP topic and did a full day training on Care Coordination
- Pre-diabetes collaboration call featuring a health center
- Webinar for diabetes and depression
- Wrap up collaboration call

Face to Face Meetings
- Went around to each health center and met with the quality leader/team
- Asked what they are currently doing for managing their diabetic population
- Asked for training topics
- Asked how to improve ECQIP

ECQIP Advisory Committee
- Key stakeholders in the community
  - GP09N
  - ND DOH
  - SD DOH
  - CHAMPS- regional PCA
  - Health Point
  - HRSA
  - BCBS
  - ECHO
  - ACS
  - Avera

Didactic Trainings
- ABCs of Diabetes
- Team-Based Care
- Process Mapping
- PDSA Cycles
- Diabetic Education Programs in the Dakotas

In-Person Meeting
- Diabetes Summit in Bismarck
- Motivational Interviewing
- Break-out session with CHC members

Reimbursement Training
- Training in May after didactic and in-person
- Quality Health Associates ND and ND DOH
- DSMES FQHC specific reimbursement 2 hour training with national trainer
- Free to our health centers
ECHO
- Weekly Meetings with RMPHTC and Colorado ECHO
- Starting in June- weekly meetings for 4 meetings
- ECHO Sessions
  - Applying Transformational Leadership for Diabetes
  - Applying PDSA to Diabetes
  - Applying Data to Diabetes QI
  - Sustaining Change for Diabetes QI Efforts

Open Schedule
- Fall Quality Conference
- Prediabetes collaborative call
- Diabetes and depression webinar
- Collaboration wrap up

1 on 1 Coaching Sessions
- Monthly if possible
- ECQIP
- All other clinical related topics
  - PCMH
  - BH
  - 340B
  - Care Coordination
  - Any CHAD conference coming up

Success
- ECQIP advisory committee
- The process and making those connections
- 6 of the 9 health centers have made improvements so far this year

Challenges
- Providing training to health centers across 2 states
- Competing priorities
- Some health centers are leaps and bounds above others
- What’s next?

2019 Care Coordination ECQIP
- Care coordination
- Transitions of care measure
- Diabetes
- Start the process all over again!
QUESTIONS?
What else would you like to know?

CHAD
Community Healthcare Association of the Dakotas