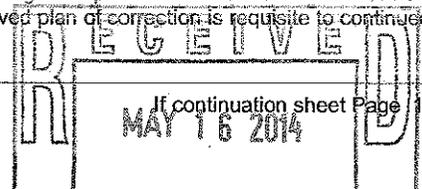


STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 435117	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 04/30/2014
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F 000	INITIAL COMMENTS Surveyor: 30170 A complaint health survey for compliance with 42 CFR Part 483, Subpart B, requirements for long term care facilities, was conducted on 4/30/14. Area surveyed included nursing services. Good Samaritan Society Deuel County was found not in compliance with the following requirement: F309.483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	F 000	<i>Addendums noted with an asterisk per 5/6/14 telephone to facility administrator. SCSDDOJMF</i> F 309 483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING	
F 309 SS=G	483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care. This REQUIREMENT is not met as evidenced by: Surveyor: 30170 Based on record review, interview, and policy review, the provider failed to ensure the appropriate bowel treatment for five of seven sampled residents (1, 2, 3, 4, and 7) who had a history of constipation (difficulty passing stool) was carried out. Findings include: 1. Review of resident 1's medical record revealed she had: *Been admitted on 3/19/14. *Fallen and had surgery to repair a right hip fracture prior to her admission. *Been receiving one-half tablet of hydrocodone/acetaminophen (a pain medication)	F 309	For resident # 1, 2, 3, 4, and 7; the facility is not able to go back from the date of this deficiency to administer medications for treatment of constipation for residents #1, 2, 3, 4, and 7. Moving forward from this date the facility must ensure that residents # 1, 2, 3, 4, 7 and all other potential residents will be observed, reviewed and responded to by the licensed nurses for residents' bowel management. The licensed nurses obtain and follow directed physician orders to ensure that all medications are administered for bowel management and treatment of constipation per policy and procedure. The facility is fully operating in the electronic medical record and use of Point Click Care (PCC) as of 5/6/14. (continued)	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE: *James Bloech, NHA* TITLE: ADMINISTRATOR (X6) DATE: 5/15/14

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.



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F 309	<p>Continued From page 1 5/325 milligrams (mg) every six hours as needed for pain. *A history of constipation. *Been confused.</p> <p>Review of resident 1's 3/19/14 Physical Nursing Data sheet revealed: *She was continent of her bowel movents (BM). *There had been no reference made regarding her history of constipation on the nursing assessment on admission.</p> <p>Review of resident 1's 3/25/14 Bowel Assessment revealed there was no documentation regarding her history of constipation.</p> <p>Review of resident 1's 3/26/14 dietician recommendation sheet revealed fluids were to have been encouraged due to her increased need for healing and her history of constipation.</p> <p>Review of resident 1's April 2014 BM report revealed: *On 4/8, 4/9, and 4/10, for three days, there was no documentation she had a BM. *On 4/19, 4/20, 4/21, 4/22, and 4/23, for five days, there was no documentation she had a BM.</p> <p>Review of resident 1's April 2014 medication administration record (MAR) revealed: *She had a 3/19/14 physician's order for Senna-S 8.6/50 mg tablet (a laxative to assist with BM) orally twice daily for constipation. *There was a 4/7/14 physician's order for Senna-S 8.6/50 mg tablet orally every twenty-four hours as needed (PRN) for constipation. *There was another physician's order for a Dulcolax suppository 10 mg (a laxative given</p>	F 309	<p>The facility will educate and instruct all of the licensed nurses to the following process and system in place. The licensed nurse will review the following at each shift:</p> <ol style="list-style-type: none"> Residents who are listed in Dashboard in PCC for "No BM [Bowel Movement] for 3 days". For residents listed with "No BM for 3 days", the "follow up question" report for amount of BM for date range that identifies the resident's last recorded BM and run report/print report for the individual resident to communicate with the oncoming shift and to use as documentation that the individual resident's BM activity was pulled and acted upon. This printed report will be given to the DNS. The affected resident's Medication Administration Record (MAR) for medications that have been ordered for constipation and bowel management. The licensed nurse should notify the physician if the medications administered have not been effective. <p style="text-align: right;">(continued)</p>		

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F 309	<p>Continued From page 1</p> <p>5/325 milligrams (mg) every six hours as needed for pain.</p> <p>*A history of constipation.</p> <p>*Been confused.</p> <p>Review of resident 1's 3/19/14 Physical Nursing Data sheet revealed:</p> <p>*She was continent of her bowel movents (BM).</p> <p>*There had been no reference made regarding her history of constipation on the nursing assessment on admission.</p> <p>Review of resident 1's 3/25/14 Bowel Assessment revealed there was no documentation regarding her history of constipation.</p> <p>Review of resident 1's 3/26/14 dietician recommendation sheet revealed fluids were to have been encouraged due to her increased need for healing and her history of constipation.</p> <p>Review of resident 1's April 2014 BM report revealed:</p> <p>*On 4/8, 4/9, and 4/10, for three days, there was no documentation she had a BM.</p> <p>*On 4/19, 4/20, 4/21, 4/22, and 4/23, for five days, there was no documentation she had a BM.</p> <p>Review of resident 1's April 2014 medication administration record (MAR) revealed:</p> <p>*She had a 3/19/14 physician's order for Senna-S 8.6/50 mg tablet (a laxative to assist with BM) orally twice daily for constipation.</p> <p>*There was a 4/7/14 physician's order for Senna-S 8.6/50 mg tablet orally every twenty-four hours as needed (PRN) for constipation.</p> <p>*There was another physician's order for a Dulcolax suppository 10 mg (a laxative given</p>	F 309	<p>* #4. The procedure for bowel assessments was reviewed and revised, and the DON will communicate the revised procedure will all nursing staff at the all staff meeting on 5/28/14. 8/5/2014/MT</p>	

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F 309	<p>Continued From page 2</p> <p>rectally) every twenty-four hours PRN for constipation to have been given every third day without a BM.</p> <p>*There had been no PRN laxative given from 4/8/14 through 4/9/14 as directed on the MAR.</p> <p>*From 4/19/14 through 4/23/14 the following was administered:</p> <p>-From 4/20/14 through 4/22/14 Senna-S 8.6/50 mg tablet had been administered orally for constipation. There was no Dulcolax suppository administered as directed on the MAR on 4/21/14 for no BM on the third day.</p> <p>-On 4/20/14 and 4/21/14 the nurses had indicated the results of the PRN laxative was ineffective.</p> <p>Review of resident 1's Daily Skilled Notes from 4/22/14 through 4/30/14 revealed:</p> <p>*On 4/22/14 there was an increase in confusion noted by the nursing staff.</p> <p>*On 4/23/14 at 1:15 p.m. the resident had been complaining of nausea. Her temperature had been 99.2 Fahrenheit (F) (normal temperature is 98.7) at 11:00 a.m. Her temperature at 1:15 p.m. was 98.7 F. She had eaten very little and was very sleepy.</p> <p>-At 1:45 p.m. she had vomited a small amount (it was not described by the nurse).</p> <p>-At 3:00 p.m. she had continued to vomit and it was brown in color. She was complaining of chest pain in the mid-chest region, and her physician was called.</p> <p>-At 4:00 p.m. the physician had called and had given orders to send the resident to the hospital for further evaluation.</p> <p>*There had been no nursing documentation regarding no BM for five days.</p> <p>Review of resident 1's hospital admission and discharge summary from 4/23/14 through 4/24/14</p>	F 309	<p>IN-SERVICE and TRAINING:</p> <p>will be provided by the DNS and Staff Development nurse at 5/19/14 Nurses' Meeting for all licensed nurses. The education will include GSS policy and procedure for physician orders and the expectation that nurses follow physician orders and notification of the physician when necessary. The training will also consist of the EMR/PCC training and the process described below:</p> <ol style="list-style-type: none"> 1. Dashboard on the gold bar of PCC at the beginning of the shift. The residents who are listed in Dashboard in PCC for "No BM for 3 days" will be reviewed by the licensed nurse at the beginning of each shift. 2. The licensed nurse will print the "follow up question report." for amount of BM for the affected resident's last BM. The report for the individual resident will be used to communicate with the oncoming shift and to use as documentation for the DNS that the BM report was pulled and acted upon. <p>(continued)</p>		

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F 309	<p>Continued From page 3</p> <p>from the local hospital revealed:</p> <p>*The admission note stated "Patient comes in with nausea and vomiting, has not had a bowel movement for 5 days, had some chest pain with it.</p> <p>*The impression was a possible large bowel obstruction (a blockage preventing normal passage of stool)."</p> <p>*The discharge summary note stated "Nausea and vomiting and large bowel obstruction.</p> <p>*Patient came in last night with nausea and vomiting no bowel movement for 4-5 days some chest pain no abdominal pain.</p> <p>*No gas passing did have urge but could not go rectal negative. Spoke with Dr. _____ send patient for scope. Patient stable."</p> <p>*Resident was transferred to another hospital.</p> <p>Review of resident 1's 4/23/14 Xray report of the abdomen (stomach) revealed: "There are prominent gas-filled loops of colon (intestines) which may be due to ileus (painful, temporary loss of normal wave-like contractions of the bowel designed to move food through the intestines) versus large bowel obstruction."</p> <p>Review of resident 1's 4/23/14 computerized tomography (CAT) Scan (a specialized diagnostic Xray) of her abdomen revealed "The patient had not had a BM for 5 days, today started with nausea and vomiting abdominal x-ray 4/23/14-ileus vs. [versus] large bowel obstruction."</p> <p>Review of resident 1's 4/24/14 through 4/25/14 hospital documentation revealed:</p> <p>**"Presents with chronic constipation and possible bowel obstruction. She has had chronic constipation for years. Plan for an attempted</p>	F 309	<p>3. The licensed nurse should review the MAR for medications that have been ordered for constipation and bowel management. The licensed nurse should notify the physician if the medications administered have not been effective.</p> <p>AUDITS: Audits will be completed by the DNS weekly x 4 weeks and monthly x 4 months. The DNS will audit 3-5 residents each week for the "no BM list" on the dashboard of PCC and correlate it to the follow up question report in the PCC reports that the nurses print and submit to the DNS with documentation of the follow up of each resident. The audits will also include that physician orders were followed and medications are listed on the e-MAR and the nurse administered scheduled and PRN medications for bowel management and/or treatment of constipation.</p> <p>Audit findings and outcomes will be submitted monthly to the QA committee for further recommendations.</p> <p><i>*by the DNS or designee</i> <i>SCS/BOH/MF</i></p>	6/5/14

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F 309	<p>Continued From page 4</p> <p>bowel prep (laxative given to clean the intestines of stool so the physician can visualize the intestines) and colonoscopy (a test performed with a flexible tube to look at the intestines) 4/25/14."</p> <p>*On 4/25/14 the colonoscopy was attempted and aborted, because the patient was full of stool. Return to the provider on Miralax daily PRN.</p> <p>Interview on 4/30/14 at 10:00 a.m. with certified nursing assistant A regarding documentation of resident BMs revealed: *She had been employed for five years. *The residents' BMs were recorded on the computer each time a resident had a BM. *The nurses kept track of those residents who had not had a BM. The nurses would run a report twice a day.</p> <p>Interview on 4/30/14 at 10:20 a.m. with licensed practical nurse (LPN) B regarding the provider's policy and procedure on bowel elimination interventions revealed: *She had been unable to find the policy and procedure. *There were no standing physician's orders for bowel elimination. *The nurses would run a report with residents' bowel elimination concerns twice daily.</p> <p>2. Review of resident 3's medical record revealed: *He had been admitted on 4/3/11. *He had a history of constipation. *From 1/3/14 through 1/6/14 (three days) he had no BM recorded. *From 3/2/14 through 3/4/14 (three days) he had no BM recorded. *From 3/11/14 through 3/13/14 (three days) he</p>	F 309			

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F 309	<p>Continued From page 5</p> <p>had no BM recorded.</p> <p>*From 3/16/14 through 3/18/14 (three days he had no BM recorded.</p> <p>*There was no documentation of any interventions or physician notification performed by the nursing staff regarding the above.</p> <p>3. Review of resident 4's complete medical record revealed:</p> <p>*She had been admitted on 4/3/13.</p> <p>*She had a history of constipation.</p> <p>*From 1/12/14 through 1/14/14 (three days) she had no BM recorded.</p> <p>*From 1/22/14 through 1/25/14 (four days) she had no BM recorded.</p> <p>*There was no documentation of any interventions or physician notification performed by the nursing staff regarding the above.</p> <p>4. Interview on 4/30/14 at 1:40 p.m. with the director of nursing (DON) regarding bowel elimination for residents with constipation revealed:</p> <p>*She had only been in her position for five months.</p> <p>*There was a procedure for nursing staff to follow. After two days there should have been a laxative administered orally. Then after three days without a BM the physician should have been notified, and the residents should have received a Dulcolax suppository.</p> <p>*She thought all the nurses had known about the procedure for bowel elimination for residents with constipation.</p> <p>*The nursing staff had not followed physicians' orders for resident 1. LPN B, LPN C, and registered nurse D had all been given a written warning for not following physician's orders.</p> <p>*The nursing staff had not followed the procedure</p>	F 309		

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F 309	<p>Continued From page 6</p> <p>for bowel elimination interventions as specified in the written protocol for residents 2 and 3.</p> <p>*She had known of discussions about the BM list concerns with nursing staff prior to her employment as the DON.</p> <p>*There was no quality assurance involvement currently on the above concerns.</p> <p>Interview on 4/30/14 at 3:45 p.m. with medical doctor (MD) E per telephone regarding resident 1 revealed:</p> <p>*She was admitted to the hospital on 4/23/14 and transferred to another hospital on 4/24/14 for evaluation.</p> <p>*The resident had not had a BM for four to five days.</p> <p>*He felt the constipation was medicine induced due to her pain medication use (pain medication can cause constipation) related to her hip surgery.</p> <p>Surveyor: 32332</p> <p>5. Review of resident 2's medical record revealed:</p> <p>*She had been admitted on 11/8/05.</p> <p>*She had a history of constipation.</p> <p>*A 6/21/10 physician's order for Senna-S to have been given twice daily PRN for constipation.</p> <p>*A 10/26/09 physician's order for Dulcolax suppository to have been given daily PRN for constipation.</p> <p>*There were no routinely scheduled medication orders for constipation.</p> <p>Review of resident 2's 1/1/14 through 4/30/14 bowel elimination records, MARs and interdisciplinary progress notes revealed:</p>	F 309			

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F 309	<p>Continued From page 7</p> <p>*No bowel movements had been documented for 1/7/14 through 1/9/14. -Senna had been administered on 1/9/14. -No Dulcolax suppository had been administered during that time period. -The physician had not been notified of the above.</p> <p>*No bowel movements had been documented for 1/23/14 through 1/25/14. -No Senna or Dulcolax suppository had been administered during that time period. -The physician had not been notified of the above.</p> <p>*No bowel movements had been documented for 2/23/14 through 2/25/14. -Senna had been administered on 2/25/14. -No Dulcolax suppository had been administered during that time period. -The physician had not been notified of the above.</p> <p>*No bowel movements had been documented for 2/28/14 through 3/2/14. -No Senna or Dulcolax suppository had been administered during that time period. -The physician had not been notified of the above.</p> <p>6. Review of resident 7's medical record revealed: *She had been admitted on 2/15/11. *She had a history of constipation. *A 9/23/13 physician's order for Senna to have been given orally twice daily routinely for constipation. *A 9/20/13 order for Dulcolax suppository to have been given rectally daily PRN for constipation.</p>	F 309			

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F 309	<p>Continued From page 8</p> <p>*There had been no orders available in addition to the scheduled Senna to provide an oral laxative as needed.</p> <p>Review of resident 7's 9/15/13 though 12/5/13 bowel elimination records and MARs revealed: *No bowel movements had been documented for 11/27/13 through 11/29/13. -No oral PRN laxative had been available to give. -No Dulcolax suppository had been administered. -The physician had not been notified of the above.</p> <p>7. Interview on 4/30/14 at 10:15 a.m. with the MDS coordinator revealed the provider had not allowed standing laxative orders. If laxative orders had been needed the nurse would contact the physician.</p> <p>Review of the provider's February 2012 Bowel Assessment Plan for Bowel Intervention protocol revealed: *The staff nurse would review the Clinic Alert Report every afternoon, then identified the need for interventions for constipation. *On day two with no bowel movement a prescribed PRN laxative was to be given. *On day three with no bowel movement a prescribed Dulcolax suppository was to have been administered, and the nurse was to have notified the physician. *On day four with no bowel movement the nurse was to have followed orders received from the physician upon notification.</p> <p>Interview on 4/30/14 at 1:45 p.m. with the director of nursing confirmed the provider had not followed their bowel intervention plan for the above residents.</p>	F 309			

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NAME OF PROVIDER OR SUPPLIER GOOD SAMARITAN SOCIETY DEUEL COUNTY			STREET ADDRESS, CITY, STATE, ZIP CODE 913 COLONEL PETE STREET CLEAR LAKE, SD 57226		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 309	Continued From page 9 Review of Patrician A. Potter et al., Fundamentals of Nursing, 8th Ed., Elsevier Mosby, St. Louis, Mo., 2013, revealed on page 306: *Nurses were to follow standards of care, the guidelines of professional organizations, and the written policies and procedures of employing institutions. *Nurses were responsible for performing all procedures correctly and exercising professional judgement as they carried out the health care providers' orders. *Nurses were to follow the healthcare providers' orders unless they believed the orders to be in error or harmful to patients.	F 309			