

VOLUNTEER WORK FORCE FOR POD PLANNING AND SUPPORT IN SOUTH DAKOTA

SOUTH DAKOTA DEPARTMENT OF
HEALTH

OFFICE OF PUBLIC HEALTH
PREPAREDNESS & RESPONSE



SOUTH DAKOTA
DEPARTMENT OF HEALTH



One Goal - "Protecting Our People"

ONE STATE-ONE COMMUNITY

Volunteer
Staffing

Discussing
Issues

Finding
Answers



WHY VOLUNTEER??



To give back to your community



Share your abilities



Develop new skills



See a mission accomplished



Network with people

POD
VOLUNTEERS
HAVE A
PROFOUND
IMPACT ON THE
HEALTH AND
SAFETY OF
THEIR
COMMUNITY

HOW?

Provide medical care, administer vaccines and dispense medications

Provide health education as part of a local public health initiative

Provide counseling for victims, families and responders

Promote preparedness

Provide administrative, logistical and communications support

Fill gaps in POD planning to assure smooth transition of people moving through the facility

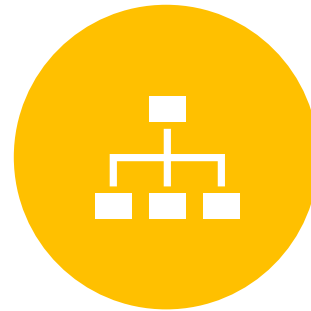
ESSENTIAL ELEMENTS OF A POD VOLUNTEER PROGRAM



RECRUITING



TRAINING



MANAGEMENT



EXERCISE AND
EVALUATION

PLANNING FOR VOLUNTEERS IS ESSENTIAL



If the SNS is deployed, THOUSANDS of volunteers could be needed to reach people quickly - to help save lives and reduce suffering.....

TYPES OF VOLUNTEERS

Professional Medical volunteers—doctors, nurses, pharmacists, public health workers & social workers

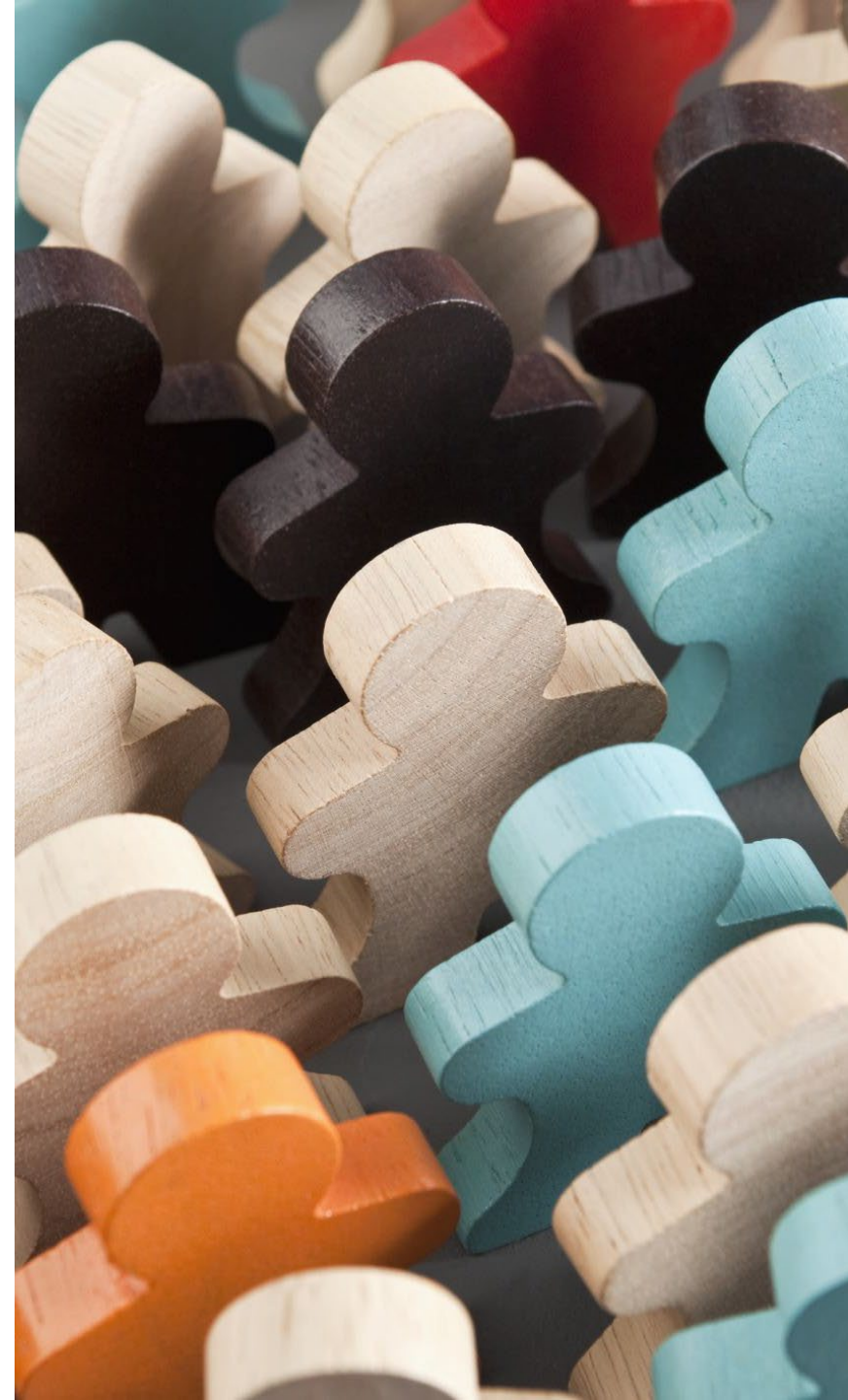
Unaffiliated volunteers (both trained and untrained)

Management and support staff for POD site facility

VOLUNTEER ROLES: DISPENSING

Non-Medical Volunteers

- Dispensing Site Roles
 - ✓ Greeters
 - ✓ Interpreters (spoken & sign language)
 - ✓ Forms assistants (completion review, collection)
 - ✓ Traffic flow, parking direction
 - ✓ Runners (errands, supplies checks, copying, etc.)
 - ✓ Multi-purpose, 'float' staff (phones, crowd control, etc.)



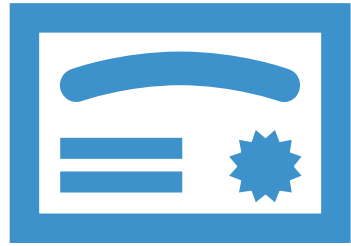
VOLUNTEER ROLES: DISPENSING

➤ **Health & Medical Professionals**

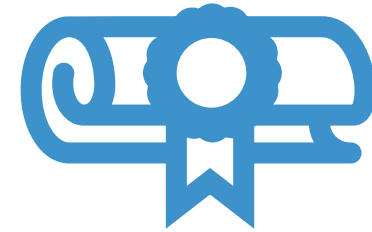
- ✓ Nurses
 - Medical screening, assessment / triage
- ✓ Doctors
 - Medical evaluations
- ✓ Pharmacists
 - Repackaging, compounding, special needs
- ✓ "Other"
 - Dispensing site managers
 - Mental health counselors (staff & public)



PLANNING FOR HEALTHCARE VOLUNTEERS



Are Credentials Valid?



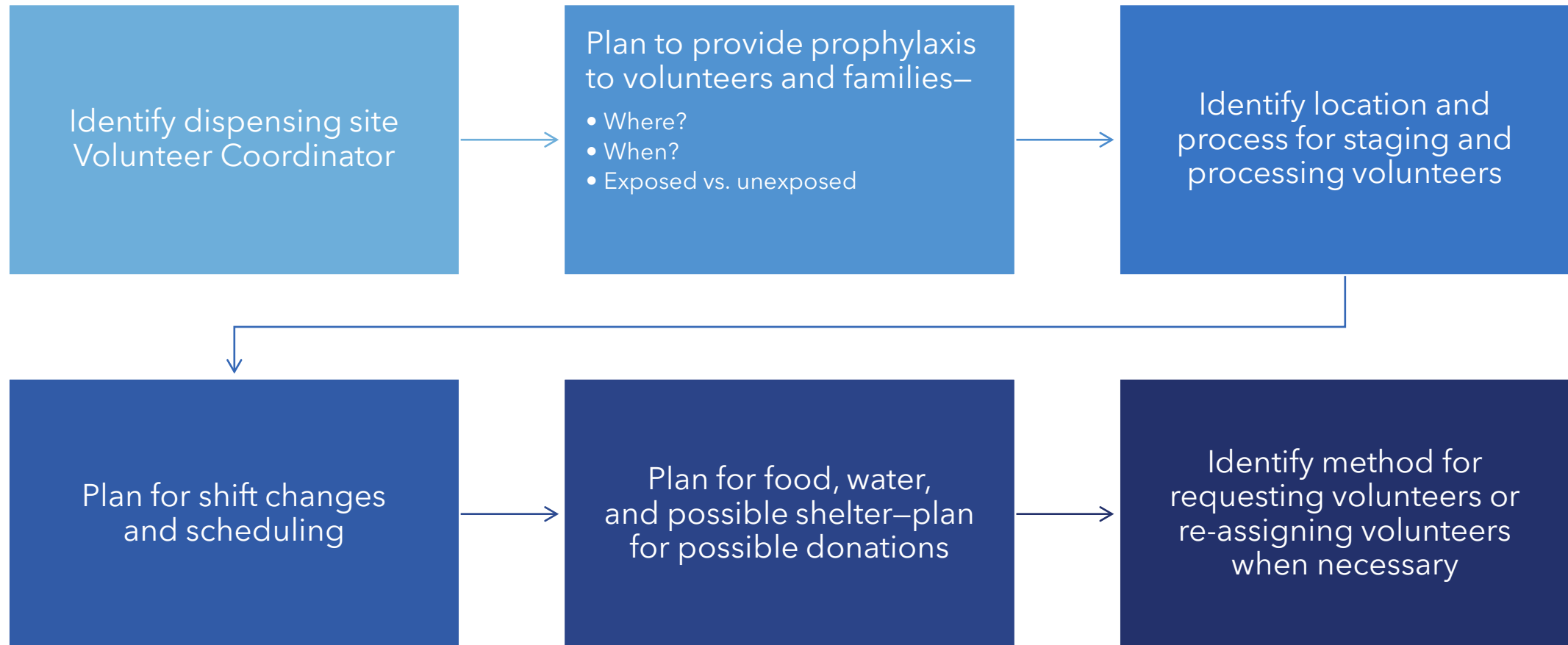
License from other states?

BADGES FOR NON-MEDICAL PERSONNEL

- Where?
- When?
- How?



PLANNING CONSIDERATIONS VOLUNTEER MANAGEMENT



GETTING STARTED: ACHIEVING THE MISSION

How many volunteers, what skills should they have

How to recruit, screen, train, activate, deploy, retain, and recognize them

Sustainability



SPECIAL CONSIDERATIONS AND RESOURCES



Staff time for day-to-day operations



Access to computer, copier, paper supply



Access to materials and equipment necessary for training



ID Badge resources



Access to safety vests, personal protective equipment and medical supplies as necessary

MORE SPECIAL CONSIDERATIONS



Printing of recruiting materials, applications, etc.



Postage



Advertising - PSA's, press briefings and newspaper articles are free ways to do this



Call-down capability for activating volunteers



Travel (depending on geographic area)

VOLUNTEERS AND SUPPORTING ROLES

Form Agency Partnerships


Overall Support

- Volunteer support
 - ✓ Provide food
 - ✓ Transportation
- Mental Health
- “Special populations” support
 - ✓ Deliver medications to home-bound individuals
 - ✓ Help notify those without media access where to go for medications



VOLUNTEERS ARE PROTECTED FROM LEGAL LIABILITY

Under the federal Volunteer Protection Act of 1997, people who volunteer for governmental entities cannot be held liable for any harm that they may cause while engaged in volunteer activity



Exception: harm caused by operation of a motor vehicle, or a harm caused by criminal conduct or gross or reckless misconduct.

Federal Volunteer Protection Act of 1997

State Volunteer Protection Acts—SD Codified Law 34-22-444.1 and 34-22-44.2.

Good Samaritan Laws - Liability for Emergency Care SDCL-20-9-3

Charitable Immunity

CURRENT STATUTORY EFFORTS TO
CONTROL VOLUNTEER LIABILITY EXPOSURE

MANAGEMENT ISSUES



Volunteer placement

Location

Right skills for the job

Shift Duration/Breaks



Data accuracy



Plan flexibility

YOU WANT ME TO DO WHAT??

Match position descriptions to volunteer skill-sets

Engage volunteers in training and exercises

Integrate volunteers into the roles they will perform

Engagement in community preparedness

VOLUNTEER TRAINING DEVELOPMENT

Basic training consists of 3 components:

- Orientation
- Medical & Non-Medical Job Training
- POD Site set-up, walk through and tear-down

Training is available online through the Department of Health website to help maintain skills.

Visit: <https://doh.sd.gov/health-care-professionals/public-health-preparedness-and-response/point-of-dispensing-information-resources/pods-toolkit/>



**VOLUNTEERS
REGISTERING
FOR POD
TRAINING**



LAW ENFORCEMENT PROVIDING POD SECURITY

VOLUNTEER
JUST IN
TIME
TRAINING
"JITT"





VOLUNTEERS SET-UP POD



**READY SET
GO!!!**

YOU ARE BEING GIVEN MEDICINE
TO KEEP YOU FROM BECOMING
SICK.

LE ESTAN DANDO LA MEDICINA
PARA GUARDARLE DE LLEGAR A
SER ENFERMO.

YOU MAY HAVE INTENTIONALLY
BEEN EXPOSED TO A
DANGEROUS GERM.

USTED PUDO HABER SIDO
EXPUESTO INTENCIONALMENTE
A UN GERMEN PELIGROSO.



MEDICAL
VOLUNTEERS
DISPENSE
MEDICATIONS

SCREENING
FORMS

RUNNER



**NON-
MEDICAL
VOLUNTEERS
DISTRIBUTE
FORMS**

REGISTRATION/
FORMS
TEAM LEADER

CROWD
CONTROL
VOLUNTEER
SIGNALS
TABLE 3 IS
READY FOR
THE NEXT
PATIENT





VOLUNTEER
DEBRIEFING
AFTER POD IS
DEMOBILIZED

QUESTIONS??

<https://doh.sd.gov/health-care-professionals/public-health-preparedness-and-response/>

